



Call2Recycle® Program Box Delivery:

Call2Recycle is proud to partner with you for the collection and recycling of household batteries, providing you with an effective, efficient, and easy-to-use battery collection program. We applaud you for your commitment to diverting batteries from landfills and ensuring their safe transportation for recycling.

To get started with your Call2Recycle battery collection program, please follow these simple steps:

1. **READ** the following information and the safety guidelines printed on your collection box.
2. **TRAIN** everyone associated with the handling, collection, or shipment of your batteries. (Training materials are available at www.call2recycle.ca/safety.)
3. **DISPLAY** the Call2Recycle collection box in a cool, dry location where it can be closely monitored.
4. **BEGIN** collecting batteries weighing 5 kg or less, including:

Rechargeable batteries

- Nickel Cadmium (Ni-CD)
- Nickel Metal Hydride (Ni-MH)
- Lithium-ion (Li-Ion)
- Nickel Zinc (Ni-ZN)
- Small Sealed Lead Acid (SSLA/Pb)

Single-use (such as alkaline)

- AA, AAA, 9V, C, D and button cells
- Lithium primary

- *Call2Recycle does not accept wet cell batteries.*
- *Only collect batteries in Call2Recycle collection boxes or those that have been pre-approved by Call2Recycle.*
- *Only batteries accepted by the Call2Recycle program should be dropped into Call2Recycle collection boxes.*

5. **BAG OR TAPE** batteries according to the guidelines below:

Call2Recycle safety guidelines require the terminals of certain battery types to be protected to prevent contact with each other. Unprotected battery terminals can cause sparks and lead to a fire.

Taping or Bagging Batteries:

For **lithium-ion, small-sealed lead acid** or **lithium primary** and **alkaline batteries that are 12V or more:**

- a) Place the battery in one of the clear bags provided with the Call2Recycle box.
OR
- b) Tape the terminal end with **duct tape, electrical tape** or another **non-conductive tape** for safety (make sure the chemistry is visible) before depositing.

Call2Recycle will recycle all plastic bags collected with the batteries.

For the complete list of batteries with terminals that must be protected, please visit:
www.call2recycle.ca/safety/collections-shipping



Canada's trusted partner for consumer battery
stewardship and recycling.

Call2Recycle Canada, Inc.
Changing habits. Inspiring action.™

If you do not know the chemistry/voltage of the battery you are recycling:

Bag or tape the terminal end with duct tape, electrical tape, or another non-conductive tape for safety (keeping the chemistry visible) before depositing.

If you run out of Call2Recycle bags, you can use other clear, sealable plastic bags. Be sure to close or tie the bags before depositing them in the collection box.

All other batteries:

Deposit the battery directly in the Call2Recycle box.

Damaged Batteries:

Call Customer Service at 1.888.224.9764 if you have a damaged battery.

6. **SHIP** the box when it is full (up to 25 kg) or within one year of the first date of collection. Before shipping, visually inspect the box's contents, and remove any foreign objects to avoid a safety incident.

Unless Call2Recycle has arranged for you to ship with an alternative provider, simply contact Purolator to schedule your box pick-up by calling 1.888.744.7123.

Automatic box replenishment is available for most collection sites. Once an order is placed or auto replenishment is triggered, a box shipment will take 7-10 business days to arrive at the location.

7. **NOTE for eMobility Batteries:** Call2Recycle is pleased to be collecting eMobility batteries from eBikes, eScooters, eSkateboards and eHoverboards. These large and powerful batteries need to be collected and recycled following provincial and federal requirements and must be shipped in a specially designed box.

If you receive an eMobility battery:

1. Please contact customer service at: 1-888-224-9764.
 - a. Call2Recycle will supply you with an eMobility-designed, approved, pre-addressed, fire-retardant battery shipping box.
 - b. Place the eMobility battery in the shipping box and call Purolator to schedule your box pick up.
 - c. For more information about the Call2Recycle eMobility program, please click [here](#).

Call2Recycle Safety and Compliance Notice:

To ensure all battery shipments arrive safely at our sorting facilities, please follow the above steps carefully. Program participants who do not comply with these rules may face fines from Transport Canada and may not be permitted to participate in the Call2Recycle program.

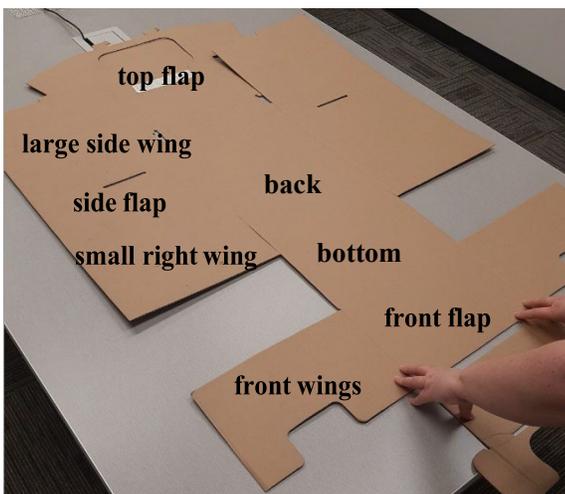
If you require additional boxes, assistance, or have general inquiries about our program please contact our customer service department at 1.888.224.9764 or alternatively email us at customerservice@call2recycle.ca

A STEP BY STEP GUIDE

Follow these steps to assemble your
Call2Recycle flat box.

1 LAY BOX FLAT

Place the box with the branded side down on a flat surface with the front flap and front wings facing you.



2 SIDE WINGS

Fold in the small side wings on the bottom of the box. This will cause the side flaps to become the side walls of the collection box. Make sure the large side wings open out.



3

Fold the front wings perpendicular to the front flap and slide the wings inside the side walls. This will create a double layered side wall which will secure in place of the front wall of the box.



4 LARGE SIDE WINGS

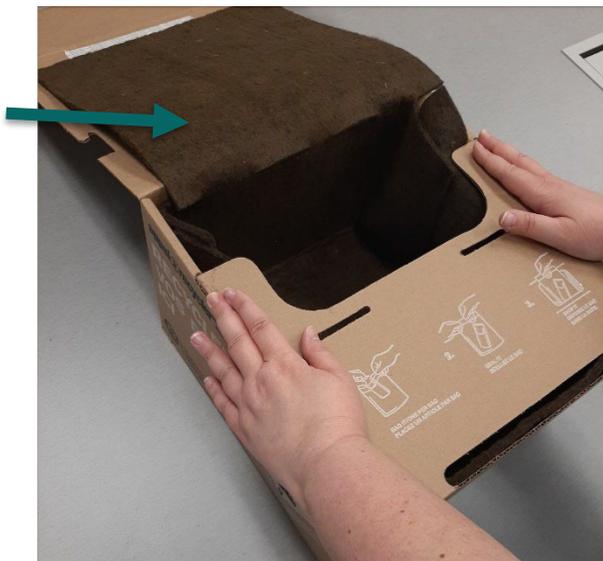
Fold the large side wings over the side walls to secure the front wings, creating a triple layered side wall and double layered bottom.



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5 FIRE RETARDANT LINERS



7 SET UP DISPLAY

To set up the box for display, fold the top flap and secure the cardboard tabs into the existing cut-outs.



6

Secure the upper front flap across the top of the box, inserting the tabs into the cut-outs on top of the sides.



8

When you're ready to ship the box, fold the top/back flap over the top and front of the box and secure the wings into the front slits.