

# British Columbia 2017 Annual Report

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Submitted to:

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## 1. Executive Summary

Products within plan

**Dry cell batteries weighing less than five kilograms (rechargeable and single-use)**

Program website

[www.call2recycle.ca](http://www.call2recycle.ca)  
<http://www.call2recycle.ca/british-columbia>

Recycling Regulation Reference	Topic	Summary (5-bullet maximum)
Part 2, section 8(2)(a)	<a href="#">Public Education Materials and Strategies</a>	<ul style="list-style-type: none"> <li>Continued successful seasonal campaigns to elevate battery recycling awareness and action at key points throughout the year.</li> <li>Partnered with Science World and Earth Rangers on recycling awareness and battery collection initiatives, with a focus on schools and students.</li> <li>Disseminated recycling message through online and print advertising, public displays, website and social media promotions and promotional events; continued partnerships and sponsorships; and offered a toll-free phone number.</li> </ul>
Part 2, section 8(2)(b)	<a href="#">Collection System and Facilities</a>	<ul style="list-style-type: none"> <li>Call2Recycle offers public and private battery collection boxes within the Retail, Business Services, Government, and Manufacturing sectors.</li> <li>In 2017, Call2Recycle had 1,503 active collection locations in British Columbia (i.e., collection facilities that shipped at least one receipt or enrolled in the program, regardless of receipt, within the past 12 months.)</li> <li>According to Call2Recycle's assessment, 97% of BC residents live within 15 km of a public Call2Recycle collection facility.</li> </ul>
Part 2, section 8(2)(c)	<a href="#">Product Environmental Impact Reduction, Reusability and Recyclability</a>	<ul style="list-style-type: none"> <li>Call2Recycle collected 621,673 kg<sup>1</sup> of batteries in British Columbia in 2017, a planned decrease of 8% from 2016.<sup>2</sup></li> </ul>



Recycling Regulation Reference	Topic	Summary (5-bullet maximum)
Part 2, section 8(2)(d)	<a href="#">Pollution Prevention Hierarchy and Product / Component Management</a>	<ul style="list-style-type: none"> <li>On February 1, 2017, Call2Recycle began collecting Environmental Handling Fees (EHFs) on all primary batteries.</li> <li>Batteries collected through the Call2Recycle program are consolidated and sorted by Retrieval Technologies in Trail, BC, with less than 1% going to a secondary facility, Terrapure Environmental, located in Hamilton, ON.</li> </ul>
Part 2, section 8(2)(e)	<a href="#">Product Sold and Collected and Recovery Rate</a>	<ul style="list-style-type: none"> <li>Based on sales data and sales estimates<sup>3</sup>, 1,514,385 kg of batteries were sold in British Columbia in 2017; 621,673 kg were collected in British Columbia through the Call2Recycle program, representing a 41%<sup>4</sup> diversion rate. Recovery rate excludes volume sold and collected of SSLA batteries.</li> </ul>
Part 2, section 8(2)(e.1)		<ul style="list-style-type: none"> <li>See Section 7 for breakdown per regional district</li> </ul>
Part 2, section 8(2)(f)	<a href="#">Summary of Deposits, Refunds, Revenues and Expenses</a>	<ul style="list-style-type: none"> <li>\$5.1M in revenue (British Columbia)</li> <li>\$3.17M in expenses (British Columbia)</li> </ul>

1 Call2Recycle records battery collections in pounds. Weights provided in kilograms in this document are based on a conversion rate of 0.453592.

2 The decrease in collections reflects a plan by Call2Recycle to address the number of rechargeable batteries entering its program that are embedded in other stewarded products.

3 Environmental Handling Fees were introduced on primary batteries in BC on February 1, 2017. Call2Recycle uses sales of primary batteries based on reported number of units reported by Members. Units are then converted to weights (February 1 -December 31). January 2017 sales numbers are based on sales data as reported by battery manufactures. Rechargeable replacement battery sales into the market is based on an extrapolation of the number of unites to sold into Quebec and then adjusted for the BC population. This excludes sales on small sealed lead acid batteries. Data for small sealed lead acid batteries is unavailable at this time.

4 Recover rate excludes collection of small sealed lead (SSLA) batteries as estimates of sales into the market are not currently available. The recovery rate is based on 589,443 kg collected (32,230 kilogram was subtracted from total collection of 621,673 kilogram).



### Comparison of Key Performance Targets

Part 2 section 8(2)(g); See full list of targets in [Plan Performance](#)

Priority Stewardship Plan Targets (as agreed with Ministry file lead)	Performance	Strategies for Improvement
1. Total batteries collected – No target established for 2017	621,673 kg*	<ul style="list-style-type: none"> <li>In 2018, Call2Recycle will continue to use the results of its commissioned research into consumer recycling behaviour to drive promotions aimed at addressing battery “hoarding” while continuing to run its successful national and regional battery recycling awareness campaigns to drive consumers to deposit used batteries in their local boxes.</li> </ul>
2. Battery collection rate – No target established for 2017	41*%	
3. Number of Collection Facilities – No target established for 2017	1,503	<ul style="list-style-type: none"> <li>Call2Recycle strategically reduced its collection facilities from 1,664 to 1,503 in 2017, however 97% of BC residents continue to have access to a collection facility within 15 km of their home.</li> <li>Call2Recycle’s focus continues to be optimizing efficiency in terms of number of collection facilities, location, and performance.</li> </ul>

All information contained in this annual report has been subject to a third-party audit of non-financial information. Information contained in the annual report has been reviewed by an independent auditor and has been verified as fairly stated in accordance with the audit criteria. Please see [Appendix E](#) for the complete auditor’s report.

\*Recover rate excludes collection of small sealed lead batteries since estimates of sales into the market are not currently available. The recovery rate is based on 589,443 kg collected (32,230 kg—representing small sealed lead batteries—was subtracted from total collections of 621,673 kg).



## 2. Program Outline

Call2Recycle Canada, Inc. is Canada's first and largest consumer battery stewardship organization and operates the provincial collection program for the Province of British Columbia (BC). The non-profit organization reports to a Canadian Board of Directors and fulfills the product stewardship obligations of 130 members who have been identified as the obligated producers for primary batteries in BC (see [Appendix A](#)). It also represents close to 300 rechargeable battery manufacturers and product manufacturers (see [Appendix B](#)) who recycle their used batteries with Call2Recycle.

In 2017, Call2Recycle celebrated 20 years of pursuing its mission to responsibly manage end-of-life batteries to keep them out of landfills and minimize their environmental impact. The program works through a network of public and private collection facilities in municipal offices, retail businesses, environmental organizations and other facilities where consumers can recycle their batteries and cellphones. Consumers appreciate the convenience of Call2Recycle's established collection network—97% of BC residents have access to a Call2Recycle collection box within 15 km of their home—while collection partners welcome Call2Recycle's turnkey seal-and-ship process and tracking capabilities to monitor their performance.

Call2Recycle strives to support the Province in its environmental sustainability goals. Thanks in part to its efforts to increase awareness and participation in the program, British Columbia continues to be a leading province for battery recycling, diverting more than 3.5 million kilograms of used batteries through Call2Recycle since the provincial program began in 2010.

## 3. Public Education Materials and Strategies

Call2Recycle regularly evaluates battery recycling awareness and action through an annual survey of BC residents conducted by Ipsos. The 2017 survey, administered in October, revealed that battery recycling awareness among respondents increased 2% from 2016 to 87%. Six in ten people say consumer household battery recycling is convenient and 77% agree there are recycling locations within their community (up 3 pts). Battery "hoarding", which was identified as an issue in previous surveys, continues to be a challenge, however, among respondents who are storing their batteries, two-thirds say they're saving them for a future recycling trip.

Call2Recycle continually seeks to "move the needle" toward greater awareness of and action on battery recycling. In 2017, the program significantly invested in public awareness activities, including online advertising, tradeshow, and promotional events. Here are some of these activities:



**Earth Rangers Partnership** – Call2Recycle partnered with Earth Rangers for a third year on the Battery Blitz In-School Mission to teach students about responsible management of used batteries and encourage collections in Call2Recycle boxes at their school. With 19 schools participating in the province, the Battery Blitz continues to engage more students each year. Since 2015, we've seen an increase of 21% in average batteries collected per school.

In conjunction with the in-school program, an online Battery Blitz Mission targeted to Earth Rangers members in BC was also launched. The e-blasts encouraged members to download recycling materials, view a video, and collect and recycle batteries. Through the online mission 969 Earth Rangers collected 27,497 batteries in 2017.

**National Battery Day** – Call2Recycle built on the success of its first National Battery Day campaign in 2016 by once again encouraging consumers to [Lead the Charge](#) on February 18, 2017, and collect and recycle their used batteries. Call2Recycle teamed up with collection partners to raise awareness of the annual initiative and promoted the campaign through print outlets like the *Vancouver Sun* and *Victoria News*, as well as on local radio, and in its own online channels.

**“Spring Forward & Recycle” and “Fall Daylight Savings” Campaigns** – As Canadians switched from or to Daylight Saving Time, Call2Recycle ran national campaigns to remind consumers to replace their smoke detector batteries and recycle the used ones. For the spring campaign, ads could be seen on WeatherNetwork.com, which garnered 3 million impressions, as well as TV ads on the local forecast, which reached 8.8 million viewers. The campaign garnered more than 6,150 clicks via paid online ads, and more than 5,200 unique page views. The fall campaign took a similar approach, adding four banner ads in major newspapers as well as advertorials in the *Vancouver Province* and *Vancouver Sun*.

**Charge Up Safety Campaign** – In July, Call2Recycle launched the *Charge Up Safety*<sup>™</sup> campaign to reinforce or raise awareness of safe collection and shipping practices among consumers, municipalities, retailers, sorters, processors and Call2Recycle employees. As part of the initiative, Call2Recycle introduced a [safety portal](#) on its website to encourage everyone to safely collect, recycle and ship batteries.

**Participant Case Studies and Profiles** – Call2Recycle celebrated its longtime partner London Drugs as it marked a collection milestone in 2017, surpassing 300,000 kg in used batteries. This battery collection powerhouse was featured on Call2Recycle's website, social media channels and with a press release to Western Canada media outlets.

**BC Green Games** – Call2Recycle continued its sponsorship of the BC Green Games, Science World's contest designed to encourage elementary and high school students to document and share their environmental action stories through short videos or photo essays. Call2Recycle sponsored four \$500 Viewer's Choice awards, which recognized the projects with the highest number of votes from visitors to the BC Green Games website. Sixty-nine schools participated in the Green Games, submitting 111 projects. A change to the voting rules provided a great opportunity to promote Call2Recycle's Viewers Choice Awards heavily on social media channels, leading to almost double the votes of the previous year.



**Website** – Thanks to the many awareness initiatives, consumers made 33,093 searches on the Call2Recycle collection facility web locator to find a box near them in BC.

## 4. Collection System and Facilities

Call2Recycle Canada has a vast network of drop-off boxes across the province, which enables consumers to deposit their used batteries at locations convenient to them. These locations have been selected considering a variety of factors to maximize battery returns. Call2Recycle seeks to offer 95% of BC households access to a Call2Recycle box within 15 km of their home.

In 2017, Call2Recycle strategically and intentionally reduced the number of BC collection facilities by 10% to 1503. This was part of its continued efforts to amalgamate/close underperforming collection facilities without impacting accessibility, in order to improve efficiency, eliminate redundancies and minimize program costs. Call2Recycle still surpassed its accessibility standard, with 97% of residents having easy access to a collection box. Below is an overview of Call2Recycle’s active collection facilities (i.e., facilities that returned boxes or began their program in the 2017 reporting period.)

2017 Active Collection Facilities by Sector				
Sector	2017	2016	Change (#)	Change (%)
Business Services	343	391	-48	-12%
Government	629	718	-89	-12%
Manufacturing	58	54	4	7%
Retail	472	501	-29	-6%
Other	1	0	1	n/a
<b>Total</b>	<b>1,503</b>	<b>1,664</b>	<b>-161</b>	<b>-10%</b>

A full list of Call2Recycle’s collection facilities is provided in [Appendix C](#).

## 5. Product Environmental Impact Reduction, Reusability and Recyclability

In February 2017, Call2Recycle introduced an Environmental Handling Fee (EHF) per unit sold on primary batteries. The fee ranges from \$0.06-\$1.25 per battery based on the size and composition of the battery. Rechargeable batteries continue to be funded via the licensee agreement but will make the switch once EHF’s can be introduced on this category of batteries.



Batteries and cellphones collected by Call2Recycle in BC are sent to Retriev Technologies in Trail, BC to be sorted. From there, the batteries are sent to one of Call2Recycle's contracted processors based on their chemistry and the processor's capacity. Whenever possible, Call2Recycle uses local service providers to minimize its environmental footprint, and all of Call2Recycle's sorters and processors use the latest and most effective techniques for reclaiming materials. Each provider meets the highest environmental, health and safety, transportation, and financial operations standards.

Please see [Appendix D](#) for a flow chart detailing Call2Recycle's sorters and processors.

## 6. Pollution Prevention Hierarchy and Product/Component Management

When it comes to management of used batteries, the pollution prevention hierarchy—reduce, reuse and recycle—cannot be as easily applied to batteries as it is to other products. Call2Recycle does not promote a reduction in the use of batteries, and reconditioning batteries for reuse can pose an unacceptable safety risk to consumers if not done properly. Call2Recycle therefore, at this time, advocates the efficient and cost-effective option of battery recycling. The reclaimed metals, including nickel, iron, cadmium, lead, and cobalt, are reused in various products, such as new batteries, cookware, appliances and hardware.

Call2Recycle is a R2:2013 certified program with the Responsible Recycling Practices Standard. This includes an ISO 14001 certification with zero non-conformities. The R2:2013 is the highest achievable standard for recycling organizations and indicates that Call2Recycle has met stringent requirements in areas of environmental, public and worker health and safety.

The cellphones Call2Recycle receives are refurbished or, if unsuitable for refurbishment, recycled. Approximately 90% of the cellphones collected are recycled and processed for reclamation. No material managed through recycling is sent overseas, as per the requirements of the Basel Convention.

The following charts show how the various materials that are extracted from the recycling process are managed, as well as the recycling efficiency rates. Call2Recycle strives to have no intact battery that is received through its program go to landfill.



**Product End Fate for Data Year Ending December 31, 2017**

<b>Component Chemistry</b>	<b>Reuse*</b>	<b>Recycle</b>	<b>Energy Recovery</b>	<b>Landfill</b>	<b>Other</b>
Ni-Cd	N/A	Yes	No	No	No
Ni-MH	N/A	Yes	No	No	No
Li-Ion	N/A	Yes	No	No	No
SSLA	N/A	Yes	No	No	No
Alkaline	N/A	Yes	No	No	No
Lead Carbonate	N/A	Yes	No	No	No
Lithium	N/A	Yes	No	No	No
Mercury	N/A	Yes	No	No	No
Nickel Iron	N/A	Yes	No	No	No
Silver Oxide	N/A	Yes	No	No	No
Zinc Carbon(mercury)	N/A	Yes	No	No	No
Zinc Carbon(no mercury)	N/A	Yes	No	No	No
Cellphones	Yes**	Yes	No	No	No
Cardboard Boxes	No	Yes	No	No	No
Bags	No	Yes	No	No	No
Drums***	Yes	Yes	No	No	No
Non-Conforming****	No	Yes	No	Yes	No

\*Reuse: Please see page 8 for Call2Recycle’s position on battery reuse.

\*\* Cellphones: Refurbished for reuse.

\*\*\* Drums are re-used by the sorter to send materials to the appropriate processor, if not suitable for reuse then the metal is recycled.

\*\*\*\*Non-conforming materials: Products found in shipments at time of shipment that are stewarded materials are forwarded to the appropriate stewardship program for responsible disposal. Any materials that are not stewarded materials (i.e. no recycling option available) are managed according to waste requirements and some may be HW managed, may be discarded – this represents a small quantity of materials.

**Recycling Efficiency Rate Commitments and Current Performance**

<b>Battery Chemistry</b>	<b>2010 Plan Commitment</b>	<b>2017 Efficiency Rate</b>	<b>Target Met or Exceeded</b>
Alkaline	50%	84 -94.2%	Yes
Small Sealed Lead Acid (SSLA)	65%	81%	Yes
Nickel Cadmium (Ni-Cd)	75%	80%	Yes
Other Rechargeable (Li-Ion & Ni-MH)	50%	78.4%-86%	Yes



Recycling Efficiency Rates											
Battery Type	Rechargeable Battery Chemistry						Primary Chemistry				
	NI-CD	LI-ION		NI-MH	SSLA		ALKALINE			LITHIUM	
Processor	Inmetco PA, USA	Retriev BC	Glencore ON	Inmetco PA, USA	Terra-pure QC	Tonolli ON	Inmetco PA, USA	Teck Metals BC	RMC ON	BSR MI	Retriev BC
% Material recovered – Recycled to*											
<b>Metal(s)</b>	50%	18.3%	27%	57%	98%	65%	21%	18.34%	18.72%	93.97%	35.30%
<b>Co-product aggregate</b>	2%	0%	0%	14%	0%	22%	1%	72.23%	68.24%	4.00%	0%
<b>Cadmium</b>	12%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>Secondary Recovery**</b>	4%	60.1%	0%	5%	0%	0%	57%	0%	0%	0%	21.10%
<b>Plastic Recovery or Reductant</b>	12%	0%	44%	10%	0%	5%	5%	4.04%	0%	0%	0%
<b>Total Material Recovery %</b>	<b>80%</b>	<b>78.4%</b>	<b>71%</b>	<b>86%</b>	<b>98%</b>	<b>93%</b>	<b>84%</b>	<b>94.61%</b>	<b>86.96%</b>	<b>97.97%</b>	<b>56.4%</b>
<b>Not Recovered for use in Secondary Market During Recycling Process: Water, Oxygen, Plastics, Organics (carbon, electrolytes).</b>	20%	21.6%	29%	14%	2%	7%	16%	5.39%	13.04%	3.03%	43.60%
<b>Total:</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

\* Recovery rates provided by processor.

\*\*This includes metals that are recovered at secondary processors.



## 7. Product Sold and Collected and Recovery Rate

In 2017, Call2Recycle saw a modest 3% increase in single-use battery collections over 2016. Rechargeable collections dropped by roughly one-third from 2016—a planned reduction to accommodate the desire by other stewardship programs to manage rechargeable batteries removed from the devices managed under their plans. The following chart provides a year-over-year comparison of Call2Recycle collection results:

Call2Recycle Collections by Weight (kg)			
Type	2017	2016	% Change
Single Use (Primary)	510,431	495,155	3%
Rechargeable	111,242	179,505	-38%
<b>Total</b>	<b>621,673*</b>	<b>674,660*</b>	<b>-8%</b>

The following charts further break down collection results by the types of batteries that were collected among rechargeable (nickel cadmium, nickel metal hydride, lithium ion, and lead acid (SSLA) and primary batteries (lithium, alkaline, and mercury).

Rechargeable Battery Collection by Chemistry (kg)			
	2017	2016	% Change
Ni-Cd	35,871	81,497	-56%
Ni-MH	15,256	21,303	-28%
Li-Ion	27,885	32,841	-15%
SSLA	32,230	43,864	-27%
<b>Total</b>	<b>111,242*</b>	<b>179,505</b>	<b>-38%</b>

Primary (Single Use) Battery Collection by Chemistry (kg)			
Material Name	2017	2016	% Change
Alkaline and Zinc Carbon	499,193	482,792	3%
Lithium	11,183	12,125	-8%
Mercury	55	238	-77%
Silver Oxide	0	0	0%
Lead Carbonate	0	0	0%
Nickel Iron	0	0	0%
<b>Total</b>	<b>510,431*</b>	<b>495,155*</b>	<b>3%</b>



\* Accurate within a margin of +/- 3%. Based on a conversion rate from pounds to kilograms of 0.453592.

Call2Recycle's stewardship plan also includes cellphones, and this year accepted 24,274 cellphones in its collection boxes.

### Cellphone Collections (by count)

2017	2016	% Change
24,274	28,311	-14%

The following table details the battery collection performance of BC's 28 regions. Both Cowichan Valley and Strathcona more than doubled their 2016 collection results in 2017. Cowichan Valley and Fraser Valley led the regions in average collections per collection facility with 932 kg and 1213 kg respectively. Kootenay Boundary (-75%) and Peace River (-67%) experienced significant drops in collections, however even with these decreases, Kootenay Boundary had the highest per-capita collections in the province, and Peace River—which saw its collections rise by an unprecedented and unsustainable 3000% in 2016—continues to significantly outperform its pre-2016 annual results.

### Call2Recycle Collections by Region January 1, 2017 – December 31, 2017

Regional District	Active <sup>1</sup> Collection Facilities	2017 Totals (kg) <sup>2</sup>	2016 Totals (kg) <sup>2</sup>	Yr to Yr % Change	Avg (Mean) Collections Per Site	Collections Per 1,000 people <sup>3</sup> (kg)
Alberni-Clayoquot	16	2,690	2,828	-5%	168.1	88.32
Bulkley-Nechako	17	2,656	3,751	-29%	156.2	59.16
Capital	191	67,341	67,937	-1%	352.6	171.77
Cariboo	17	5,195	4,530	15%	472.3	81.99
Central Coast	1	56	131	-57%	56.0	17.42
Central Kootenay	42	6,901	7,680	-10%	164.3	113.50
Central Okanagan	39	30,851	29,892	3%	791.1	154.95
Columbia Shuswap	33	3,690	3,610	2%	111.8	69.59
Comox Valley	18	9,765	8,018	22%	542.5	147.58
Cowichan Valley	23	21,457	10,443	105%	932.9	251.08
East Kootenay	40	5,487	4,797	14%	137.2	94.35
Fraser Valley	60	72,836	66,261	10%	1213.9	239.83



Fraser-Fort George	42	9,162	9,007	2%	218.1	101.66
Metro / Greater Vancouver	684	285,231	297,250	-4%	417.6	110.03
Kitimat-Stikine	22	2,948	2,668	10%	134.0	81.28
Kootenay Boundary	21	14,204	55,830	-75%	676.4	486.36
Mount Waddington	1	400	538	-26%	400.0	35.95
Nanaimo	34	29,446	40,015	-26%	866.1	182.96
North Okanagan	23	11,973	8,365	43%	520.6	138.49
Northern Rockies	1	0	629	-100%	0.0	0.00
Okanagan-Similkameen	33	7,420	7,073	5%	224.8	85.13
Peace River	11	3,120	9,413	-67%	283.6	50.14
Powell River	12	2,656	2,434	9%	221.3	132.71
Skeena-Queen Charlotte <sup>4</sup>	5	1,820	2,907	-37%	364.0	108.06
Squamish-Lillooet	16	2,336	3,795	-38%	146.0	53.98
Strathcona	18	3,884	1,792	117%	215.8	83.40
Sunshine Coast	14	5,459	9,170	-40%	389.9	185.74
Thompson-Nicola	69	12,689	13,897	-9%	186.6	91.67
<b>Total BC</b>	<b>1,503</b>	<b>621,673</b>	<b>674,661</b>	<b>-8%</b>	<b>373.6</b>	<b>129.05</b>

1 An active collection facility is defined as one that has shipped at least one receipt (full box of batteries) within the past 12 months, or any facility that has enrolled in the program during the past 365 days regardless of receipt. While this chart depicts the number of collection facilities that sent in a shipment in 2017, Call2Recycle has other facilities registered that may ship on an infrequent basis.

2 Accurate within a margin of +/- 3% based on a conversion rate from pounds to kilograms of 0.453592.

3 Population numbers based on Demographic Analysis Section, BC Stats, Ministry of Technology, Innovation and Citizens' Services, Government of British Columbia, 2017

4 Called "North Coast" in Demographic Analysis Section, BC Stats, Ministry of Technology, Innovation and Citizens' Services, Government of British Columbia, 2017

## 8. Summary of Deposits, Refunds, Revenues and Expenditures

On February 1, 2017, Call2Recycle introduced a per-unit Environmental Handling Fee (EHF) on primary batteries. Rechargeable batteries will continue to be funded via the licensee agreement until EHF's can be introduced on those batteries as well. The EHF schedule is as follows:



Battery Type	BC Fee
AA	\$0.06
AAA	\$0.06
C	\$0.20
D	\$0.30
9V	\$0.15
Button	\$0.06
Small Primary	\$0.10
Medium Primary	\$0.50
Large Primary	\$1.25

Please see [Appendix F](#) for the audited financial statement

## 9. Plan Performance

Performance Measures	2017 Results	Strategies for Improvement
Batteries sold in BC	1,514,385 kg	N/A – Call2Recycle does not discourage the sale or use of batteries.
Primary batteries collected	510,431 kg	In 2018, Call2Recycle will continue to use the results of its commissioned research into consumer recycling behaviour to drive promotions aimed at addressing battery “hoarding” while continuing to run its successful national and regional battery recycling awareness campaigns to drive consumers to deposit their batteries in local Call2Recycle boxes.
Rechargeable batteries collected	111,242 kg	
Total batteries collected	621,673 kg	
Collection Rate	41%	
Number of Collection Facilities	1,503	Recovery rate excludes volume sold and collected of SSLA batteries.

\*Recover rate excludes collection of Small Sealed Lead Acid batteries as sales into the market estimates is not currently available. The recovery rate is based on 589,443 kg collected (32,230 kilogram was subtracted from total collection of 621,673 kilogram).



## Appendix A – Call2Recycle Members

### PRIMARY BATTERY MEMBERS TO DECEMBER 31, 2017

Ace Canada	HearingLife Canada Ltd
Acklands Grainger Canada	Henry's
Amazon	Home Hardware Stores Limited
Army & Navy Dept. Store Ltd.	Hudson's Bay Company
Bartle & Gibson Co Ltd	Ikea Canada
Bass Pro Shops Canada ULC	Indigo Books and Music Inc.
Battery Canada	Inter Trade Canada Ltd
Battery World Corp	Interstate All Battery Center of Kelowna
BC Fasteners & Tools (2000) Ltd	Interstate Batteries Inc.
BDKS Ent. Inc	Johnston Drug Wholesale Ltd
Bed Bath & Beyond	Ledvance Ltd
Best Buy Canada Ltd.	Loblaws Inc.
Buy-Low Foods LP	London Drugs Limited
Canadian Energy & Power Corp	Magnacharge Battery Corporation
Canadian Tire Corporation, Ltd	Mastermind LP
Canon Canada Inc.	McKesson Canada
Cardinal Health	Metalic Safety Supply Ltd
CGT Brands Inc.	Michaels Stores Inc.
Château Manis Electronics Inc.	Mills Office Productivity
Connect Hearing	Monk Office Supply Ltd
Core-Mark International Inc.	Mountain Equipment Co-op
Costco Wholesale Canada	Nedco West Division
Dollar Tree Stores Canada	NexGen Hearing Group
Dollarama L.P.	NII Northern International Inc.
East Penn Canada (Power Battery Sales Ltd.)	Novexco
EB Horsman & Son	Onlybatteries.com
Edma Marketing Ltd	Overwaitea Food Group
Edmonds Batteries Ltd	Peavey Industries
EECOL Electric ULC	Princess Auto Ltd
Elgered Tv Sales & Services Ltd	Proflash Techonologies Inc
Fastenal Canada	RONA Inc.
Federated Co-operatives Ltd	S.P. Richards Canada
Furniture de Bureau Denis	Sears Canada Inc.
FuturPlus - Div Cathelle Inc	SGB Enterprises Ltd dba Dollar Smart
Gescan (Sonepar Canada)	Shoppers Drug Mart Inc.
Grand & Toy	Slegg Construction Materials
Graybar Canada	Sobeys West Inc.
Guillevin International Cie	Staples Advantage Inc. (Corporate Express)



Staples Canada Inc.  
Supreme Basics  
Synnex Canada Ltd  
Tenaquip Limited  
The Home Depot of Canada Inc.  
The North West Company  
The Source (Bell) Electronics Inc.  
The Stevens Medical Company  
Toys R Us Canada, Ltd  
UAP Inc.  
UBC Bookstore  
Uline Canada Corporation  
uniPHARM Wholesale Drugs Ltd

Vancouver Battery Corp  
Veritiv Canada Inc  
Wallace and Carey Inc.  
Walmart Canada  
Wesco Distribution Canada  
Westburne Electric (BC)  
Wisdom Electronics Inc  
Wurth Canada Ltd  
West Vancouver Hearing Clinic Inc.  
Westshore Hearing Solutions Inc.  
Wild Ears Audiology Inc.

## Appendix B – Battery Stewards

### RECHARGEABLE BATTERY STEWARDS (LICENSEES) OF THE CALL2RECYCLE PROGRAM

3M Automotive Aftermarket Division  
3M Commercial Solutions Division (CSD)  
3M Constrctn & Home Imprv  
3M Materials Resources  
3M Personal Safety Division  
A2Z Development Center  
Accell North America  
Acer America Corporation  
Advanced Battery Systems  
Advanced Respiratory, Inc.  
Aero Design, Inc  
Aerosense Inc.  
Agilent Technologies  
Alcatel and Alcatel Onetouch  
Allied Intl/Allied Tools  
Alltrade Tools LLC  
Alpha Source, Inc.  
Amazon.com, Inc.  
American Honda Motor Co., Inc.  
American Lawn Mower Co  
American Toppower  
Anton/Bauer  
APC - Schneider Electric  
Apple, Inc  
Arris Group, Inc  
Asus Computer International  
Audio Enhancement, Inc.  
Axiom Mobile Group  
Baccus Global  
barnesandnoble.com, LLC  
Battery Specialties  
Bayco Products  
Bayer Healthcare  
Belkin International, Inc.  
Best Buy Co., Inc.  
BionX International  
Bissell Homecare, Inc  
BlackBerry  
BlackBerry Limited

Bose Corporation  
Brother International  
Bushnell, Inc.  
BYD Company Limited  
Canadian Tire Corporation, Ltd  
Canon Canada Inc  
Canon USA Inc  
Casio America, Inc.  
Cell-Con Inc  
Century Optronic Inc.  
Changzhou Globe Tools Co. Ltd.  
Chervon HK Limited  
Chervon HK Limited/The Home Depot  
Chervon HK Lmtd/The Home Depot Canada  
Cisco Systems Inc.  
Cleva North America/LawnMaster  
Cognex Inc.  
Computer Technology Link Corp (DBA CTL)  
Conair Corporation  
CTE Energy Co., Ltd.  
Cybertron International  
DANTONA INDUSTRIES/ULTRALAST  
Deere & Company (John Deere)  
Dell Canada Inc.  
Dell Inc  
Deltran USA LLC  
Digi-Key Corporation  
DLG (Shanghai) Electronic  
Dongguan Sunly Battery Tech Co., LTD  
Dorcy International  
Duracell Canada Inc  
Duracell US Operations  
Eaton Corporation  
Echo Incorporated  
Enerco Group Inc.  
Energizer Holdings, Inc.  
Energizer Holdings, LLC.  
Energy Sales  
EnerSys Delaware Inc.

Epson America, Inc.  
Esselte Corporation  
Evergreen (C.P.) USA Inc  
EZsmart Gutter Cleaner, LLC  
FDK AMERICA  
Fedco Electronics, Inc.  
Ferno - Washington, Inc.  
Finish Thompson, Inc.  
Flying Dragon Development Ltd.  
FujiFilm Holdings America Corp  
Fujitsu America  
GammaTech Computer Corporation  
Garmin International, Inc  
GE Healthcare Canada, Inc.  
Getac Inc.  
Gibson Innovations USA, Inc.  
GiiNii Tech Corporation  
Global Technology Systems, Inc  
Gold Peak Industries (NA), Inc  
GRACO, Inc.  
Gradus Group  
Greatbatch Inc  
GreenSmoke, Inc.  
GS Battery (USA) Inc.  
Guangzhou Great Power Energy Tech Co LTD  
Harris Corporation  
Hewlett Packard Enterpris  
Hilti, Inc.  
Hitachi Koki Canada Co.  
Hitachi Koki USA Ltd  
Hobbico, Inc  
HoMedics  
Honeywell International Inc.  
HP Inc.  
HTC Corporation  
Huawei Device USA. Inc  
Husqvarna AB  
IDX System Technology Inc  
Illinois Tool Works  
IMA Test Steward  
Industrial Battery Service Inc  
Ingersoll Rand  
Inspired Energy, LLC  
Intec Industries Co. Ltd.  
Intermetro Industries Corp

Invacare Corporation  
Invox Hardware Limited  
iRobot Corp.  
iTech  
Jasco Products Company  
Jiawei Technologies (USA) Ltd.  
JIN CO Ltd  
JKH Health Co., Ltd.  
JLG Industries Inc  
JVCKENWOOD USA Corp  
KAN Battery Co., Ltd  
Karcher North America  
Keyence Corporation of America  
Keysight Technologies  
Konica Minolta  
Kwonne Electrical Products, LTD  
L'Image Home Products Inc. (IHP)  
LEDVANCE, LLC.  
Lego Group  
Leica Camera Inc  
Lenmar Enterprises, Inc.  
Lenovo (United States) In  
LEXEL BATTERY CO LTD  
LG Electronics Canada, Inc.  
LG Electronics MobileComm USA  
Logic Technology Development  
LOGITECH INC.  
Mag Instrument, Inc  
Maha Energy  
Makita Canada, Inc.  
Makita USA  
Mattel, Inc.  
Meritool LLC  
Metabo Corporation  
Microsoft  
Midland Radio Corporation  
Miller Mfg Co  
Milwaukee Electric Tool Corporation  
Moshi  
Motorola Mobility, LLC  
Motorola Solutions, Inc  
MTD Products Inc  
myCharge  
National Battery  
National Power Corp

NEC Corporation of America  
 Neptune Technology Group Inc.  
 Nest Labs, Inc.  
 Netgear, Inc.  
 Nikon Canada Inc  
 Nippon Primex Inc.  
 Normark Innovations Inc.  
 Novatel Wireless Inc  
 NU MARK LLC  
 Nylube Products Company LLC  
 O2COOL, LLC  
 Olympus Corp of the Americas  
 OOMA INC  
 Oracle America, Inc.  
 Palladium Energy  
 Panasonic Canada Inc  
 Panasonic Corporation  
 Pantech Co Ltd  
 Pelican Products, Inc.  
 Philips Consumer Electron  
 Philips Lighting  
 Pioneer Home Entertainment  
 Pitney Bowes, Inc.  
 Plantronics, Inc.  
 Polycom, Inc.  
 Positec Tool Corporation  
 POWER PRODUCTS  
 Privoro, LLC  
 ProTeam, Inc.  
 PSA PARTS, INC.  
 Quality One Wireless  
 Rapport, Inc.  
 Resistacap  
 Richpower Industries, Inc.  
 Ricoh Imaging Americas Corporation  
 Ridge Tool Company (RIDGID)  
 RKI Instrument, Inc  
 Robert Bosch Tool Corporation  
 Royal Consumer Information Products, Inc.  
 RRC POWER SOLUTIONS  
 Samsung Electronics America Inc.  
 SANYO Energy (USA) Corp.  
 Scosche Industries  
 SDI Technologies Inc  
 Senco Products, Inc

Sensidyne LP  
 SharkNinja  
 Sharp Electronics Corporation  
 SHIMANO  
 Sigma Corporation  
 Sinopower Technology (HK) Ltd  
 Snap-on Inc  
 Sony Electronics, Inc  
 Southern Telecom, Inc.  
 SOUTHWICK TECHNOLOGIES INC  
 Southwire Company  
 Spectrum Brands  
 SRAM, LLC  
 Stanley Black & Decker, Inc.  
 Stihl Incorporated  
 Stihl Limited  
 StorTronics  
 Streamlight, Inc.  
 Summer Infant, Inc.  
 SUNBEAM PRODUCTS  
 Surefire, LLC  
 Tacony Corporation  
 TCL Mobile  
 TCT MOBILE INC-ALCATEL BlackBerry  
 Technical Power Systems Inc.  
 Techtronic Industries GmbH  
 Techtronic Trading Ltd  
 Test Rite Products Corp  
 Texas Instruments Inc  
 The Coleman Company  
 The Gillette Co/Braun Div  
 The Gillette Co/Oral-B Div  
 The Source  
 The Toro Company  
 TNR Technical  
 Tokyo Seimitsu Co., LTD  
 TomTom Inc.  
 TOSHIBA AMERICA  
 Toshiba of Canada Limited  
 Trans Cosmos America/GVIDO  
 Transcosmos America Inc.  
 Traxxas L.P.  
 Trek Bicycle Corporation  
 TTEK ASSEMBLIES INC  
 TTI (Macao Comm OfSh) Ltd

ULTRALIFE CORPORATION  
Uniden America Corporation  
VARTA Microbattery Inc.  
Venom Power  
Vera Bradley  
Vernier Software and Technology  
Vibratex, Inc.  
Vizio Inc.

VTech Telecommunications Ltd  
WACOM TECHNOLOGY CORP  
WATER PIK, INC.  
Whill, Inc  
WOHLER USA  
Xplore Technologies Corp.  
Zebra Technologies Corp  
Zippo Manufacturing Company

## Appendix C – Call2Recycle Collection Facilities in British Columbia

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Gold Trail Recycling LTD	100 Mile House	Century Hardware Ltd	100 Mile House
Private	100 Mile House	Private	100 Mile House
Communitas Supportive Care Society	Abbotsford	Abbotsford Tool Centre	Abbotsford
RONA	Abbotsford	Private	Abbotsford
Regional Recycling Abbotsford	Abbotsford	Private	Abbotsford
Private	Abbotsford	Staples Canada/Business Depot	Abbotsford
Private	Abbotsford	Private	Abbotsford
Private	Abbotsford	Private	Abbotsford
Home Depot	Abbotsford	London Drugs	Abbotsford
Lowe's Canada	Abbotsford	Private	Abbotsford
Private	Abbotsford	R & T Bottle Depot	Abbotsford
Edmonds Batteries Ltd.	Abbotsford	Abbotsford Mission Recycling	Abbotsford
Private	Abbotsford	Private	Abbotsford
Private	Abbotsford	Private	Abbotsford
Private	Abbotsford	Canadian Tire	Abbotsford
Blackwood Building Centre	Abbotsford	London Drugs	Abbotsford
Best Buy	Abbotsford	Private	Agassiz
Private	Agassiz	Private	Agassiz
Private	Agassiz	Aldergrove Return-it Depot	Aldergrove
Village of Anmore	Anmore	Armstrong Computer Service, Inc.	Armstrong
Armstrong Bottle Depot	Armstrong	M & G Anderson Builders Ltd	Ashcroft
Ashcroft Library	Ashcroft	District of Barriere	Barriere
Barriere Library	Barriere	Barriere Bottle Depot	Barriere
Private	Burnaby	Private	Burnaby
Home Depot	Burnaby	Private	Burnaby
Edmonds Return It Depot	Burnaby	Private	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	Kensington Return It	Burnaby
Rona	Burnaby	Private	Burnaby
Private	Burnaby	Apple Store	Burnaby
Private	Burnaby	Private	Burnaby
ListenUP! Canada	Burnaby	Private	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	London Drugs	Burnaby
The Source	Burnaby	Private	Burnaby

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Private	Burnaby	City of Burnaby	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	Polar Battery Ltd	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	Regional Recycling Burnaby	Burnaby
Private	Burnaby	Staples Canada / Business Depot	Burnaby
Private	Burnaby	London Drugs	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	Private	Burnaby
Westcoast Tool Sales & Service Ltd	Burnaby	Nester's Market	Burnaby
Private	Burnaby	Private	Burnaby
City of Burnaby - Eco Depot	Burnaby	Private	Burnaby
Private	Burnaby	East Hastings Bottle Return-it Depot	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	Private	Burnaby
The Source	Burnaby	Private	Burnaby
Private	Burnaby	Private	Burnaby
Canadian Tire	Burnaby	H.P. Electronics	Burnaby
Private	Burnaby	London Drugs	Burnaby
Private	Burnaby	Infinisia	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	London Drugs	Burnaby
Metrotown Return-it	Burnaby	Fido	Burnaby
Private	Burnaby	Edmonds Batteries Ltd.	Burnaby
Private	Burnaby	Private	Burnaby
Staples Canada/Business Depot	Burnaby	Private	Burnaby
Best Buy	Burnaby	Private	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	Private	Burnaby
West-Can Home Hardware	Burnaby	Private	Burnaby
Private	Burnaby	Kitchener Bottle Depot	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	Private	Burnaby
Private	Burnaby	Burns Lake Home Hardware	Burns Lake

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Private	Cache Creek	Cache Creek Library	Cache Creek
Private	Cache Creek	Photo Tech foto source	Campbell River
Private	Campbell River	The Source	Campbell River
Staples Canada/Business Depot	Campbell River	Private	Campbell River
Canadian Tire	Campbell River	Private	Campbell River
Private	Campbell River	Island Return-it - CR	Campbell River
London Drugs	Campbell River	Private	Campbell River
Private	Campbell River	Private	Campbell River
Quinsam Radio Communications	Campbell River	Home Depot	Campbell River
Private	Campbell River	Private	Castlegar
Private	Castlegar	Private	Castlegar
Private	Castlegar	Castlegar Public Library	Castlegar
The Source	Castlegar	City of Castlegar Fire Dept.	Castlegar
Private	Castlegar	Private	Castlegar
West's Home Hardware	Castlegar	Canadian Tire	Castlegar
City of Castlegar Public Works	Castlegar	Pharmasave	Castlegar
Village of Chase	Chase	Private	Chase
Chase Public Library	Chase	Pharmasave	Chemainus
Private	Chetwynd	Private	Chilliwack
London Drugs	Chilliwack	Private	Chilliwack
Private	Chilliwack	Home Depot	Chilliwack
Private	Chilliwack	Private	Chilliwack
Private	Chilliwack	Canadian Tire	Chilliwack
The Source	Chilliwack	Private	Chilliwack
Chilliwack Bottle Depot	Chilliwack	Private	Chilliwack
Private	Clearwater	RONA	Clearwater
Private	Clearwater	TNRD Clearwater Library	Clearwater
Private	Clearwater	Private	Clinton
Fisher Road Recycling	Cobble Hill	Island Return It - SC	Cobble Hill
RONA	Cobble Hill	Private	Coldstream
Private	Comox	Pharmasave	Comox
Pharmasave	Comox	Private	Comox
Staples Canada/Business Depot	Coquitlam	Private	Coquitlam
RONA	Coquitlam	Apple Store	Coquitlam
RONA	Coquitlam	Home Depot	Coquitlam
Private	Coquitlam	Private	Coquitlam
Private	Coquitlam	Private	Coquitlam
Pharmasave	Coquitlam	Coquitlam Return-it Depot	Coquitlam
Private	Coquitlam	Private	Coquitlam
Princess Auto	Coquitlam	Private	Coquitlam

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Private	Coquitlam	Pinetree Community Centre	Coquitlam
Private	Coquitlam	Private	Coquitlam
Private	Coquitlam	Private	Coquitlam
Private	Coquitlam	Canadian Tire	Coquitlam
Private	Coquitlam	Private	Coquitlam
Lance Bissett Ltd	Coquitlam	Emterra	Coquitlam
Private	Coquitlam	London Drugs	Coquitlam
Lougheed Return-It Depot	Coquitlam	Staples Canada/Business Depot	Courtenay
Home Depot	Courtenay	Central Builders Supply Ltd	Courtenay
Courtenay Return-It Depot	Courtenay	Private	Courtenay
Private	Courtenay	Private	Courtenay
London Drugs	Courtenay	Private	Courtenay
Private	Courtenay	Best Buy Canada	Courtenay
Canadian Tire	Courtenay	Cranbrook Home Hardware Building Centre	Cranbrook
Private	Cranbrook	Private	Cranbrook
Cranbrook Photo	Cranbrook	Cranbrook Bottle Depot	Cranbrook
Private	Cranbrook	Canadian Tire	Cranbrook
Private	Cranbrook	Kootenay Communications	Cranbrook
Private	Cranbrook	The Source	Cranbrook
Staples Canada/Business Depot	Cranbrook	Private	Cranbrook
Home Hardware Bldg Centre	Creston	New Life Furn and Rec	Creston
Private	Creston	Private	Creston
Telus	Creston	Private	Crofton
Private	Dawson Creek	Peace River Regional District- Main Office	Dawson Creek
DC Campbell Recycling Center	Dawson Creek	Canadian Tire	Dawson Creek
Belsum Auto Recyclers	Dawson Creek	London Drugs	Delta
North Delta Rec Centre	Delta	Private	Delta
Magnacharge Battery Corpo	Delta	D&G Recycling	Delta
Delta Gymnastics Society	Delta	Ladner Pioneer Library	Delta
South Delta Recreation Centre	Delta	The Source	Delta
Private	Delta	McKee Senior's Rec Centre	Delta
George Mackie Library	Delta	Ladner Leisure Centre	Delta
Private	Delta	Private	Delta
Private	Delta	Tsawwassen Library	Delta
Private	Delta	Private	Delta
Corporation of Delta Municipal Hall	Delta	Private	Delta
Private	Delta	Private	Delta
Private	Delta	Private	Delta
Private	Delta	Sungod Recreation Centre	Delta

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Winskill Aquatic & Fitness Centre	Delta	City of Vancouver Landfill Site	Delta
Staples	Delta	Private	Delta
Kennedy Senior Centre	Delta	London Drugs	Delta
Private	Delta	Delta Firehall #1-Ladner	Delta
Private	Delta	Private	Delta
Private	Delta	Private	Delta
Private	Delta	Denman Island Recycling Depot	Denman Island
Shearwater Marine	Denny Island	Bings Creek SWMC	Duncan
Home Depot	Duncan	London Drugs	Duncan
All Battery Duncan	Duncan	Private	Duncan
Island Return-it - Duncan	Duncan	The Source	Duncan
Canadian Tire	Duncan	Staples Canada/Business Depot	Duncan
UltiMac Technologies Inc	Duncan	District of Elkford	Elkford
Private	Elkford	Private	Enderby
Enderby Return-It Recycling Depot	Enderby	Island Return-it - Esquimalt	Esquimalt
Private	Esquimalt	Private	Fairmont Hot Springs
Fernie Bottle Depot	Fernie	The Source	Fernie
Private	Fernie	City of Fernie - Leisure Services	Fernie
Private	Fernie	Private	Fernie
Telus	Fernie	Pharmasave	Fort Langley
Ed's Building Supplies Ltd	Fort Nelson	Nak'azdli Recycling Depot	Fort St. James
District of Fort St. James	Fort St. James	Private	Fort St. James
Fort St. John Home Hardware Building Ctr	Fort St. John	Staples Canada/Business Depot	Fort St. John
Private	Fort St. John	Private	Fort St. John
Fraser Lake Bottle Depot	Fraser Lake	Gabriola Island Recycle Organization	Gabriola
Galiano Island Recycling Resort	Galiano	Gibsons Recycling Depot	Gibsons
London Drugs	Gibsons	Village of Gold River	Gold River
Private	Golden	The Source	Golden
Private	Golden	Private	Golden
Telus	Golden	The Source	Grand Forks
Pharmasave	Grand Forks	Grand Forks Bottle Depot	Grand Forks
Bron and Sons Nursery	Grand Forks	Private	Grand Forks
Grand Forks Home Hardware	Grand Forks	Private	Grand Forks
Private	Grand Forks	Private	Grand Forks
City of Grand Forks-Public Works Dept	Grand Forks	Private	Hedley
Private	Hixon	Private	Honeymoon Bay
Private	Hope	RONA	Hope
Private	Hope	Hornby Island Recycling	Hornby Island

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Houston Bottle Depot	Houston	Tower Communications	Houston
District of Hudson's Hope	Hudson's Hope	Private	Invermere
Private	Invermere	Invermere Hardware & Bldg Supply Co Ltd.	Invermere
The Source	Invermere	North Star Hardware & Building Supplies	Invermere
Selkirk Office Supplies	Invermere	Telus	Invermere
Private	Jaffray	Staples Canada	Kamloops
The Source	Kamloops	Private	Kamloops
Private	Kamloops	West Coast Vape	Kamloops
The Source	Kamloops	Interior Crafts	Kamloops
Private	Kamloops	Simply Computing	Kamloops
ListenUp! Canada	Kamloops	Private	Kamloops
Private	Kamloops	Private	Kamloops
Lorne Street Bottle Depot	Kamloops	Private	Kamloops
Sears (Canada)	Kamloops	Private	Kamloops
Private	Kamloops	Private	Kamloops
The Source	Kamloops	TNRD Library System	Kamloops
Kamloops Communications Inc.	Kamloops	Private	Kamloops
Private	Kamloops	Private	Kamloops
Private	Kamloops	Private	Kamloops
RONA	Kamloops	Canadian Energy & Power	Kamloops
Private	Kamloops	Home Depot	Kamloops
Canadian Tire	Kamloops	Princess Auto	Kamloops
Private	Kamloops	Private	Kamloops
London Drugs	Kamloops	RONA	Kamloops
Private	Kamloops	Private	Kamloops
Private	Kamloops	Home Hardware	Kaslo
Private	Kaslo	Staples	Kelowna
Canadian Tire	Kelowna	Columbia Bottle Depot	Kelowna
Private	Kelowna	Private	Kelowna
Private	Kelowna	Private	Kelowna
Private	Kelowna	Columbia Bottle Depot	Kelowna
Private	Kelowna	Interstate All Battery Center	Kelowna
Private	Kelowna	The Battery Doctors	Kelowna
Fastenal	Kelowna	Private	Kelowna
Private	Kelowna	Home Depot	Kelowna
Private	Kelowna	Private	Kelowna
London Drugs	Kelowna	Okanagan College	Kelowna
Mountain Equipment Co-op	Kelowna	Private	Kelowna
Columbia Bottle Depot	Kelowna	Private	Kelowna
Private	Kelowna	Private	Kelowna

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
UBC-HSE	Kelowna	Private	Kelowna
Private	Kelowna	Private	Keremeos
Private	Kimberley	Telus	Kimberley
Kitimat Understanding the Environment Society	Kitimat	Kitwanga General Store	Kitwanga
Junction Bottle Depot	Ladysmith	Private	Ladysmith
Pharmasave	Ladysmith	Private	Ladysmith
Peerless Road Recycling	Ladysmith	Private	Lake Country
Winfield Return it Center	Lake Country	Meade Creek Recycle Drop Off	Lake Cowichan
Private	Langley	Home Depot	Langley
Edmonds Recycling	Langley	Willowbrook Recycling Inc.	Langley
Staples Canada/Business Depot	Langley	Private	Langley
Private	Langley	Real Canadian Superstore	Langley
Private	Langley	Private	Langley
Private	Langley	ListenUP! Canada	Langley
London Drugs	Langley	Private	Langley
Pharmasave	Langley	West Coast Office Supplies	Langley
Private	Langley	Mountain Equipment Co-Op	Langley
Private	Langley	Private	Langley
Edmonds Batteries Ltd.	Langley	Private	Langley
Private	Langley	Private	Langley
City of Langley	Langley	Pharmasave	Langley
Private	Langley	Private	Langley
Canadian Tire	Langley	Private	Langley
Private	Langley	Private	Langley
Private	Langley	Private	Langley
Pharmasave National	Langley	Princess Auto	Langley
Private	Lazo	TNRD Library System	Logan Lake
Private	Logan Lake	Private	Mackenzie
Sherlock Loading & Millwork	Mackenzie	RONA	Madeira Park
GRIPS	Madeira Park	Canadian Tire	Maple Ridge
Staples Canada	Maple Ridge	Rona	Maple Ridge
Private	Maple Ridge	Private	Maple Ridge
London Drugs	Maple Ridge	Ridge Meadows Recycling	Maple Ridge
Private	Maple Ridge	North Coast Supply Company Ltd.	Masset
Private	Masset	Mayne Island Recycling Society	Mayne Island
Private	Mcbride	Pharmasave	Merritt
The Source	Merritt	Merritt Home Hardware	Merritt
Private	Merritt	Private	Merritt
TNRD Library System Merritt Brand	Merritt	Private	Merritt

Name of Collection Facility	City	Name of Collection Facility	City
Pharmasave	Mill Bay	Private	Mission
London Drugs	Mission	Fraser Valley RONA	Mission
Private	Mission	Private	Mission
Mission Recycle Centre	Mission	Private	Mission
Staples Canada/Business Depot	Mission	Village of Montrose	Montrose
Private	Nakusp	Private	Nanaimo
Regional Recycling Nanaimo	Nanaimo	Home Depot	Nanaimo
London Drugs	Nanaimo	Private	Nanaimo
Slegg Construction Materials	Nanaimo	Private	Nanaimo
Private	Nanaimo	Private	Nanaimo
Private	Nanaimo	Nanaimo Recycling Exchange	Nanaimo
Midland Tools	Nanaimo	Private	Nanaimo
Private	Nanaimo	Private	Nanaimo
Staples Canada/Business Depot	Nanaimo	Private	Nanaimo
Pharmasave	Nanaimo	Staples Canada/Business Depot	Nanaimo
Private	Nanaimo	Island Cellular Comm. Ltd.	Nanaimo
Private	Nanaimo	London Drugs	Nanaimo
The Source	Nanaimo	Pharmasave	Nelson
Private	Nelson	Private	Nelson
Starlight Tool Services Ltd.	Nelson	Private	Nelson
Nelson Leafs Bottle Depot	Nelson	Private	Nelson
S.H.A.R.E. Nelson	Nelson	Private	Nelson
Private	Nelson	Private	Nelson
Nelson Home Hardware Centre	Nelson	The Source	Nelson
South Kootenay Electronics Limited	Nelson	Private	Nelson
Private	Nelson	District of New Hazelton	New Hazelton
Hazelton Bottle Depot	New Hazelton	Private	New Hazelton
London Drugs	New Westminister	Private	New Westminister
QB Return-It	New Westminister	Private	New Westminister
London Drugs	New Westminister	Private	New Westminister
Lowe's Canada	New Westminister	City of New Westminister, BC	New Westminister
Private	New Westminister	Private	New Westminister
Private	New Westminister	Private	New Westminister
Private	New Westminister	Private	New Westminister
Private	New Westminister	Private	New Westminister
Private	New Westminister	RONA	New Westminister
Pharmasave	New Westminister	Private	North Saanich
Private	North Saanich	Private	North Vancouver
Private	North Vancouver	Private	North Vancouver
Private	North Vancouver	Staples Canada/Business Depot	North Vancouver

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Mountain Equipment Co-op	North Vancouver	London Drugs	North Vancouver
Private	North Vancouver	North Shore Bottle Depot	North Vancouver
Private	North Vancouver	Private	North Vancouver
Private	North Vancouver	BC Communications Inc.	North Vancouver
Private	North Vancouver	Waste Control Svcs (WCS)	North Vancouver
Private	North Vancouver	Private	North Vancouver
Canadian Tire	North Vancouver	Private	North Vancouver
Private	North Vancouver	Private	North Vancouver
Private	North Vancouver	Private	North Vancouver
RONA	North Vancouver	Private	North Vancouver
Private	North Vancouver	Private	North Vancouver
RONA	North Vancouver	Pearson's Home Hardware	North Vancouver
Private	North Vancouver	Private	North Vancouver
North Van Recycling LTD	North Vancouver	Connect Hearing	North Vancouver
Canadian Tire	Oliver	The Source	Oliver
Osoyoos Home Hardware	Osoyoos	The Source	Osoyoos
Private	Osoyoos	Private	Osoyoos
Pharmasave	Osoyoos	Parksville Home Hardware	Parksville
Windsor Plywood	Parksville	Parksville Bottle & Recycling Depot Ltd.	Parksville
Parkswest Business Products	Parksville	Tom Harris Cellular	Parksville
Canadian Tire	Parksville	Pharmasave	Parksville
Twig and Berry Trading Company	Parson	Pemberton Valley Hardware Ltd	Pemberton
Pender Island Recycling	Pender Island	Nedco	Penticton
Private	Penticton	Private	Penticton
J & C Bottle Depot	Penticton	Private	Penticton
Private	Penticton	Private	Penticton
Private	Penticton	Private	Penticton
Staples Canada/Business Depot	Penticton	Regional District of Okanagan-Similkameen	Penticton
Private	Penticton	London Drugs	Penticton
The Source	Penticton	Private	Penticton
Rona	Penticton	Private	Penticton
Home Hardware	Penticton	Private	Pitt Meadows
Private	Pitt Meadows	Pitt Meadows Recycling	Pitt Meadows
The Source	Port Alberni	Salvation Army	Port Alberni
Sun Coast Waste Services Ltd	Port Alberni	Private	Port Alberni
Staples Canada/Business Depot	Port Alberni	Hetherington Industries	Port Alberni
Private	Port Alberni	Catalyst Paper Corp - Division Port Alberni	Port Alberni
Canadian Tire	Port Alberni	City of Port Alberni	Port Alberni

Name of Collection Facility	City	Name of Collection Facility	City
Alberni-Clayoquot Regional District	Port Alberni	Alberni-Clayoquot Regional District	Port Alberni
Westcoast Home Hardware	Port Alberni	Private	Port Alberni
Private	Port Clements	Private	Port Coquitlam
Private	Port Coquitlam	Pharmasave	Port Coquitlam
Home Depot	Port Coquitlam	Private	Port Coquitlam
Private	Port Coquitlam	City of Port Coquitlam	Port Coquitlam
Private	Port Coquitlam	Biggar Bottle Depot	Port Coquitlam
Canadian Tire	Port Coquitlam	Private	Port Coquitlam
Happy Stans Recycling Ser Ltd	Port Coquitlam	Private	Port Coquitlam
Triport Recycling	Port Hardy	Private	Port Mellon
Private	Port Moody	Private	Port Moody
Private	Port Moody	Private	Port Moody
Staples Canada/Business Depot	Powell River	Private	Powell River
The Source	Powell River	Private	Powell River
Canadian Tire	Powell River	Private	Powell River
Private	Powell River	Private	Powell River
RONA	Powell River	Private	Powell River
Private	Powell River	Sunset Coast Bottle Depot	Powell River
PG Recycling Return-it	Prince George	Private	Prince George
Hart Return It Depot	Prince George	Private	Prince George
Private	Prince George	BK Two Way Radio Ltd.	Prince George
Private	Prince George	Private	Prince George
ABC Communications	Prince George	The Source	Prince George
Home Depot	Prince George	Private	Prince George
Staples Canada/Business Depot	Prince George	Interstate Batteries of Eastern British Columbia	Prince George
Salvation Army	Prince George	Private	Prince George
BK Two Way Radio Ltd	Prince George	Canadian Energy & Power	Prince George
Canadian Tire	Prince George	Private	Prince George
Hart Home Hardware	Prince George	Chrysalid Tech & Print	Prince George
Fraser Ft George Reg Dstrct	Prince George	Private	Prince George
Private	Prince George	London Drugs	Prince George
Private	Prince George	Private	Prince George
Private	Prince George	Home Hardware Central Builder's Supply	Prince George
Private	Prince George	Private	Prince George
BK Two Way Radio Ltd.	Prince George	Regional District of Fraser - Ft. George	Prince George
Private	Prince George	Private	Prince George
The Source	Prince Rupert	SQCRD	Prince Rupert
Dolly's Home Hardware	Qualicum Beach	Pharmasave	Qualicum Beach
Cariboo Metal Recycling	Quesnel	Private	Quesnel
Andre's Electronics	Quesnel	Staples Canada/Business Depot	Quesnel

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Canadian Tire	Quesnel	Private	Radium Hot Springs
Revelstoke Builders Supply	Revelstoke	Private	Revelstoke
Revelstoke Bottle Depot	Revelstoke	ListenUp! Canada	Revelstoke
Private	Revelstoke	Pharmasave	Revelstoke
Private	Revelstoke	The Source	Revelstoke
Private	Richmond	Private	Richmond
Canadian Tire	Richmond	Private	Richmond
Ironwood Bottle Depot	Richmond	Private	Richmond
Private	Richmond	Private	Richmond
Staples	Richmond	Private	Richmond
Private	Richmond	Private	Richmond
RONA	Richmond	Private	Richmond
Private	Richmond	Private	Richmond
Batteries Included	Richmond	London Drugs	Richmond
Private	Richmond	Private	Richmond
Private	Richmond	Private	Richmond
Private	Richmond	Private	Richmond
Private	Richmond	Pharmasave	Richmond
Home Depot	Richmond	Private	Richmond
Private	Richmond	Private	Richmond
Private	Richmond	Private	Richmond
Private	Richmond	Private	Richmond
Private	Richmond	Private	Richmond
Private	Richmond	Private	Richmond
Private	Richmond	London Drugs	Richmond
Private	Richmond	The Source	Richmond
Private	Richmond	Private	Richmond
Private	Richmond	Private	Richmond
Private	Richmond	Apple Store	Richmond
DR BATTERY	Richmond	Private	Richmond
Private	Richmond	City of Richmond	Richmond
Private	Richmond	Ok Bottle Depot	Richmond
Staples Canada/Business Depot	Richmond	Private	Richmond
Private	Richmond	Private	Richmond
Private	Richmond	Pharmasave	Richmond
Private	Richmond	Regional Recycling Richmond	Richmond
Steveston Community Centre	Richmond	Private	Richmond
Private	Richmond	Riondel Fire Department	Riondel
Private	Robson	Rossland Public Library	Rossland
Private	Saanich	Home Depot	Saanich
Central Saanich Home hardware	Saanichton	Private	Saanichton

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Private	Saanichton	Private	Saanichton
Private	Saanichton	Private	Saanichton
Staples Canada	Salmon Arm	Vella Radio	Salmon Arm
The Source	Salmon Arm	Private	Salmon Arm
Private	Salmon Arm	Private	Salmon Arm
Okanagan College - Salmon Arm	Salmon Arm	Private	Salmon Arm
Private	Salmon Arm	Salmon Arm Landfill	Salmon Arm
Private	Salmon Arm	Private	Salmon Arm
Private	Salmon Arm	Private	Salmon Arm
Canadian Tire	Salmon Arm	Pharmasave	Salt Spring Island
Salt Spring Island Recycling	Salt Spring Island	Pharmasave	Salt Spring Island
Staples Canada/Business Depot	Sardis	Savona Library	Savona
Skeetchestn Indian Band	Savona	Scotch Creek Transfer Station	Scotch Creek
Private	Sechelt	Connected Electronics	Sechelt
Canadian Tire	Sechelt	Private	Sechelt
RONA	Sechelt	Salish Soils	Sechelt
Private	Sechelt	Sunshine Coast Regional District (SL)	Sechelt
Private	Sechelt	Telus	Sernie
Private	Sicamous	Sicamous Landfill	Sicamous
Private	Sidney	Island Return-it - Sidney	Sidney
Slegg Construction Materials	Sidney	Private	Sidney
Private	Sidney	Home Hardware	Sidney
Sidney Electronics	Sidney	Silverton Building Supply	Silverton
Private	Slocan	Private	Smithers
Glacier View Satellite Ltd.	Smithers	The Source	Smithers
Bulkley Valley Bottle Depot	Smithers	Private	Smithers
Private	Smithers	BC Web	Smithers
Private	Sooke	Sooke Home Hardware	Sooke
A&P Disposal and Recycling	Sooke	Private	Sparwood
Private	Sparwood	Private	Sparwood
Private	Sparwood	Sparwood Communications	Sparwood
Private	Squamish	Triton Automotive & Industrial	Squamish
Private	Squamish	The Source	Squamish
Home Depot	Squamish	Private	Squamish
Nesters Market	Squamish	Private	Squamish
ExtraFoods	Squamish	London Drugs	Squamish
Private	Squamish	Save-On-Foods	Squamish
Evergreen Projects Ltd.	Squamish	Border Town Recycling	Stewart
Pharmasave	Summerland	Retirement Concepts	Summerland
The Source	Summerland	Private	Summerland

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Private	Summerland	Summerland Home Hardware	Summerland
London Drugs	Surrey	Metro Mobile Radio Sales Inc.	Surrey
Private	Surrey	Private	Surrey
Private	Surrey	Private	Surrey
Edmonds Batteries Ltd.	Surrey	Surrey Nature Centre	Surrey
Canadian Tire	Surrey	Canadian Tire	Surrey
Jenill Bottle Depot	Surrey	Best Buy Canada	Surrey
Private	Surrey	Private	Surrey
Private	Surrey	Private	Surrey
Private	Surrey	Private	Surrey
Private	Surrey	Panorama Return-it Depot	Surrey
Home Depot	Surrey	Regional Recycling Cloverdale	Surrey
Semiahmoo Bottle Depot	Surrey	Private	Surrey
Staples Canada/Business Depot	Surrey	Private	Surrey
Private	Surrey	Private	Surrey
Private	Surrey	RONA	Surrey
Private	Surrey	Private	Surrey
Private	Surrey	Surrey Central Return-It	Surrey
RONA	Surrey	Private	Surrey
Private	Surrey	Private	Surrey
Pharmasave	Surrey	Private	Surrey
Private	Surrey	Private	Surrey
Private	Surrey	Home Depot	Surrey
Delta Tool Repair Ltd.	Surrey	Private	Surrey
The Source	Surrey	Private	Surrey
Private	Surrey	London Drugs	Surrey
Private	Surrey	Private	Surrey
Pharmasave	Surrey	Private	Surrey
Private	Surrey	Private	Surrey
Phil's Batteries & More	Surrey	London Drugs	Surrey
Private	Surrey	GEEP	Surrey
Kwantlen Student Association	Surrey	Private	Surrey
Private	Surrey	Private	Surrey
Private	Surrey	Private	Surrey
Private	Surrey	Private	Surrey
Scott 72 Return It Centre	Surrey	Staples Canada/Business Depot	Surrey
Private	Surrey	Private	Surrey
Staples	Surrey	Private	Surrey
Private	Surrey	London Drugs	Surrey
Private	Surrey	Surrey Vapes	Surrey
Apple Store	Surrey	Private	Surrey

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
London Drugs	Surrey	Private	Surrey
Private	Surrey	Home Depot	Surrey
Newton Bottle Depot	Surrey	Canadian Tire	Surrey
White Rock Return-It Depot	Surrey	Private	Surrey
Private	Surrey	Private	Surrey
Private	Surrey	Private	Surrey
Private	Surrey	Skimikin Transfer Station	Tappen
Staples Canada/Business Depot	Terrace	City Of Terrace - City Hall	Terrace
City of Terrace	Terrace	Private	Terrace
The Source	Terrace	Private	Terrace
Coast Mountain Wireless Comm.	Terrace	Private	Terrace
Canadian Tire	Terrace	Do Your Part Recycling	Terrace
Private	Terrace	Sight & Sound	Terrace
Regional District of Kitimat- Stikine	Terrace	Northwest Regional Airport- Terrace-Kitimat	Terrace
Private	Terrace	Private	Terrace
Tofino Consumers Co- operative-Hardware	Tofino	BV Communications	Trail
Private	Trail	Private	Trail
Private	Trail	Canadian Tire	Trail
The Source	Trail	Private	Trail
Private	Trail	Trail Bottle Depot	Trail
RONA	Tsawwassen	Private	Tsawwassen
Windsor Plywood	Ucluelet	Valemount Transfer Station	Valemount
Home Hardware	Valemount	Private	Vancouver
Recycling Alternative	Vancouver	Private	Vancouver
Staples Canada/Business Depot	Vancouver	Private	Vancouver
Magnet Home Hardware	Vancouver	Private	Vancouver
Emma's Hackery Services Inc	Vancouver	Private	Vancouver
Langara Family YMCA	Vancouver	Private	Vancouver
Ray-Cam Co-operative Centre	Vancouver	Private	Vancouver
Private	Vancouver	London Drugs	Vancouver
London Drugs	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	The Source	Vancouver
The Source	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
UBC	Vancouver	Private	Vancouver
Windsor Plywood	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
City of Vancouver, BC	Vancouver	Private	Vancouver

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Private	Vancouver	Blight's Home Hardware	Vancouver
Private	Vancouver	Private	Vancouver
Apple Store	Vancouver	Davie Village Home Hardware	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
London Drugs	Vancouver	Private	Vancouver
Private	Vancouver	The Source	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Laura Secord Elementary	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
RONA	Vancouver	Staples Canada/Business Depot	Vancouver
Kitslano War Memorial Community Centre	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	London Drugs	Vancouver
Private	Vancouver	London Drugs	Vancouver
Private	Vancouver	Private	Vancouver
Hewer Home Hardware	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	London Drugs	Vancouver
Kerrisdale Cameras	Vancouver	Private	Vancouver
COV MB Works Yard - Admin Bldg	Vancouver	Morgans Battery Store	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	London Drugs	Vancouver
Go Wireless Inc	Vancouver	Home Depot	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Mountain Equipment Co-Op	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Mills Basics	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Staples Canada/Business Depot	Vancouver
Private	Vancouver	HDSupply Brafasco	Vancouver
Private	Vancouver	Pharmasave	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	False Creek Community Centre	Vancouver

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
UBC	Vancouver	Private	Vancouver
Private	Vancouver	UBC Parent	Vancouver
Save On Foods	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
DeWalt Factory Service (Canada)	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Apple Store	Vancouver	Private	Vancouver
Private	Vancouver	London Drugs	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	London Drugs	Vancouver
Regional Recycling Vancouver	Vancouver	Vancouver Public Library	Vancouver
Private	Vancouver	Private	Vancouver
Renfrew Park Community Centre	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Vancouver Police Dept	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
UBC-Biodiversity Research Centre	Vancouver	Old Barn Community Centre	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	South Van Bottle Depot	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
City of Vancouver Transfer Station	Vancouver	London Drugs	Vancouver
Kitsilano War Memorial Community Centre	Vancouver	Private	Vancouver
Staples Canada / Business Depot	Vancouver	Private	Vancouver
Staples Canada/Business Depot	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Pacific Mattress Recycling Inc.	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Home Depot	Vancouver
Best Buy	Vancouver	Gandy's Home Hardware	Vancouver

Name of Collection Facility	City	Name of Collection Facility	City
Science World At TELUS World of Science	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Canadian Tire	Vancouver
Mainland Hearing	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
London Drugs	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vanderhoof	Taylor Bros. Home Hardware	Vanderhoof
RONA	Vanderhoof	Private	Vernon
London Drugs	Vernon	RONA	Vernon
Private	Vernon	VDACL	Vernon
Private	Vernon	Private	Vernon
Vernon Battery, Ltd.	Vernon	Private	Vernon
Windsor Plywood	Vernon	Vernon Mobile Radio	Vernon
Best Buy Canada	Vernon	Interior Freight & Bottle	Vernon
Pharmasave	Vernon	Home Depot	Vernon
Private	Vernon	Staples Canada/Business Depot	Vernon
Interior Communications	Vernon	Private	Victoria
Burnside Home Hardware	Victoria	Bay Street Castle Building Centre	Victoria
All Battery	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
The Source	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Canadian Tire	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Greater Victoria Public Library	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Staples Canada/Business Depot	Victoria
Ross Bay Home Hardware	Victoria	Gordon Head Recreation Centre	Victoria

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Radioworks	Victoria	Private	Victoria
Private	Victoria	The Glow Store Inc.	Victoria
Private	Victoria	Private	Victoria
Canadian Tire	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Mountain Equipment Co-Op	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Home Depot	Victoria	Canadian Tire	Victoria
Pharmasave	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	London Drugs	Victoria
Private	Victoria	Private	Victoria
Pharmasave	Victoria	Private	Victoria
Sears (Canada)	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Pharmasave	Victoria	London Drugs	Victoria
Simply Computing Victoria	Victoria	Private	Victoria
Camosun	Victoria	Canada Scooters	Victoria
Private	Victoria	Canadian Tire	Victoria
Bottle Depot	Victoria	Fido	Victoria
Adanac Recovery/The Bottle Depot	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Capital Regional District	Victoria	Private	Victoria
Ellice Recycle Ltd	Victoria	Private	Victoria
Private	Victoria	BSL Business System Lustre	Victoria
Private	Victoria	Saanich Commonwealth Place	Victoria
Greater Victoria Public Library	Victoria	Private	Victoria

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Island Batteries Inc.	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Greater Victoria Public Library	Victoria	Private	Victoria
City of Victoria - Crystal Pool	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Lowe's Canada	Victoria	Oaklands Community Centre	Victoria
Private	Victoria	Alpine Recycling	Victoria
Private	Victoria	Pharmasave	Victoria
Private	Victoria	Private	Victoria
Oak Bay Home Hardware	Victoria	London Drugs	Victoria
Lowe's Canada	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Pharmasave	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	London Drugs	Victoria
Staples Canada/Business Depot	Victoria	Private	Victoria
Private	Victoria	The Source	Victoria
Private	Victoria	The Source	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Polar Battery	West Kamloops	Boucherie Bottle Depot	West Kelowna
Private	West Kelowna	Planet Earth Recycling Ltd	West Kelowna
Home Hardware	West Kelowna	Home Depot	West Vancouver
Simpson Home Hardware	West Vancouver	Private	West Vancouver
Private	West Vancouver	Private	West Vancouver
Pharmasave	West Vancouver	London Drugs	West Vancouver
Private	West Vancouver	Private	West Vancouver
Staples	West Vancouver	Private	West Vancouver
Pharmasave	West Vancouver	Private	Westbank
The Source	Westbank	London Drugs	Westbank
Home Depot	Westbank	Function Junction SW Depot	Whistler
Private	Whistler	Private	White Rock
Techshop Computers	White Rock	CP Electronics/Thomas Comm.	Williams Lake
RONA	Williams Lake	Private	Williams Lake
Canadian Tire	Williams Lake	Private	Williams Lake

Name of Collection Facility	City	Name of Collection Facility	City
Private	Williams Lake	Staples Canada/Business Depot	Williams Lake
Private	Williams Lake	Private	Winlaw
Private	Zeballos		

Name of Collection Facility	City	Name of Collection Facility	City
Do Your Part Recycling	Terrace	Staples Canada/Business Depot	Terrace
The Source	Terrace	Private	Terrace
City of Terrace	Terrace	Canadian Tire	Terrace
City Of Terrace - City Hall	Terrace	Private	Terrace
Private	Terrace	Coast Mountain Wireless Comm.	Terrace
Regional District of Kitimat-Stikine	Terrace	Private	Terrace
Terrace & Thornhill Landfill	Terrace	Private	Terrace
Private	Terrace	Northwest Regional Airport-Terrace-Kitimat	Terrace
Private	Terrace	Private	Terrace
West Coast Vape	Terrace	Private	Terrace
Tofino Consumers Co-operative-Hardware	Tofino	Private	Trail
Private	Trail	Private	Trail
Trail Bottle Depot	Trail	Private	Trail
Canadian Tire	Trail	Private	Trail
The Source	Trail	BV Communications	Trail
Private	Trail	Private	TRAIL
Private	Trail	Private	Tumbler Ridge
Private	Ucluelet	Windsor Plywood	Ucluelet
Home Hardware	Valemount	Valemount Transfer Station	Valemount
Regional Recycling Vancouver	Vancouver	South Van Bottle Depot	Vancouver
Private	Vancouver	London Drugs	Vancouver
London Drugs	Vancouver	London Drugs	Vancouver
Recycling Alternative	Vancouver	Mills Basics	Vancouver
Private	Vancouver	Private	Vancouver
City of Vancouver Transfer Station	Vancouver	London Drugs	Vancouver
London Drugs	Vancouver	DeWalt Factory Service (Canada)	Vancouver
London Drugs	Vancouver	Private	Vancouver
UBC Parent	Vancouver	London Drugs	Vancouver

RONA	Vancouver	London Drugs	Vancouver
Home Depot	Vancouver	Private	Vancouver
Home Depot	Vancouver	Private	Vancouver
London Drugs	Vancouver	London Drugs	Vancouver
Staples Canada/Business Depot	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Best Buy	Vancouver	Private	Vancouver
Hewer Home Hardware	Vancouver	Staples Canada/Business Depot	Vancouver
Vancouver Police Dept	Vancouver	Private	Vancouver
London Drugs	Vancouver	Free Geek (Vancouver)	Vancouver
RONA	Vancouver	Private	Vancouver
Private	Vancouver	Staples Canada/Business Depot	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Staples Canada/Business Depot	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Kitslano War Memorial Community Centre	Vancouver
Private	Vancouver	Private	Vancouver
Vancouver Public Library	Vancouver	Staples Canada / Business Depot	Vancouver
Private	Vancouver	Private	Vancouver
Blight's Home Hardware	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	City of Vancouver, BC	Vancouver
Private	Vancouver	Gandy's Home Hardware	Vancouver
Private	Vancouver	Mountain Equipment Co-Op	Vancouver
H.P. Electronics	Vancouver	Private	Vancouver
Science World At TELUS World of Science	Vancouver	Emma's Hackery Services Inc	Vancouver
Private	Vancouver	Kitsilano War Memorial Community Centre	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Save On Foods	Vancouver	Canadian Tire	Vancouver
Private	Vancouver	Private	Vancouver

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Morgans Battery Store	Vancouver	Fusion Cine	Vancouver
The Source	Vancouver	Apple Store	Vancouver
Private	Vancouver	Private	Vancouver
Apple Store	Vancouver	Private	Vancouver
Mountain Equipment Co-Op	Vancouver	False Creek Community Centre	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Old Barn Community Centre	Vancouver
Private	Vancouver	Go Wireless Inc	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Windsor Plywood	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	UBC-Biodiversity Research Centre	Vancouver
UBC	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	The Source	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
The Source	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Jewish Community Centre	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Magnet Home Hardware	Vancouver	Private	Vancouver
UBC	Vancouver	UBC-Mechanical Engineering	Vancouver
Private	Vancouver	Private	Vancouver
Ray-Cam Co-operative Centre	Vancouver	UBC-Dept of Physical Therapy	Vancouver

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	UBC-Centre for Teaching, Learning & Technology	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Alma Mater Society of UBC	Vancouver
Private	Vancouver	Kerrisdale Cameras	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Renfrew Park Community Centre	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Staples Advantage	Vancouver
Pharmasave	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Best Buy Canada	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Davie Village Home Hardware	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver

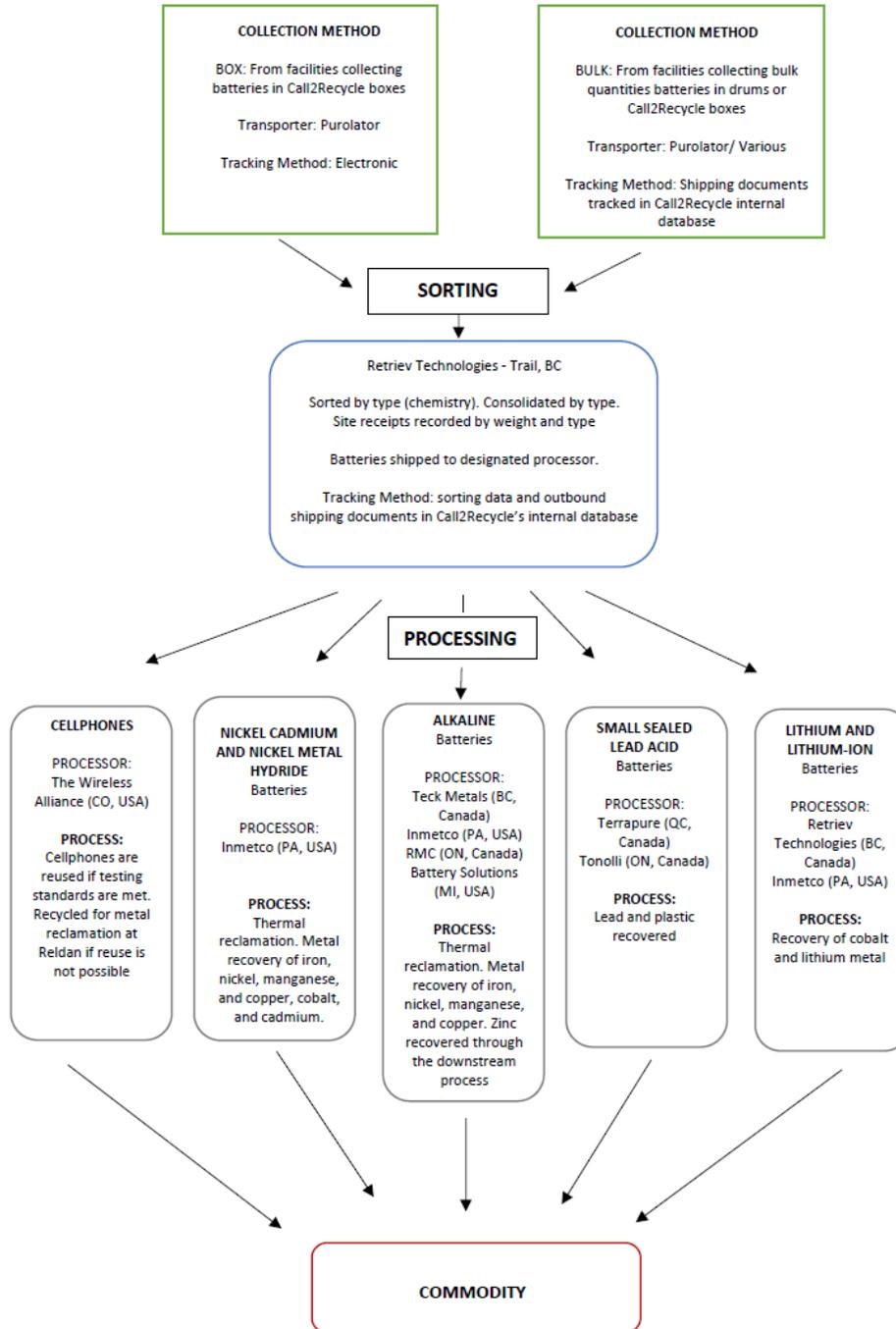
<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Private	Vancouver	Private	Vancouver
Private	Vancouver	Private	Vancouver
Private	Vancouver	Taylor Bros. Home Hardware	Vanderhoof
Private	Vanderhoof	Vernon Battery, Ltd.	Vernon
Interior Freight & Bottle	Vernon	Private	Vernon
Staples Canada/Business Depot	Vernon	RONA	Vernon
London Drugs	Vernon	Home Depot	Vernon
Best Buy Canada	Vernon	Private	Vernon
Private	Vernon	Vernon Mobile Radio	Vernon
Private	Vernon	Private	Vernon
Private	Vernon	Private	Vernon
Windsor Plywood	Vernon	ListenUp! Canada	Vernon
Private	Vernon	Private	Victoria
Capital Regional District	Victoria	Bottle Depot	Victoria
Alpine Recycling	Victoria	Private	Victoria
Private	Victoria	London Drugs	Victoria
Private	Victoria	Private	Victoria
Bottle Depot	Victoria	Ellice Recycle Ltd	Victoria
All Battery	Victoria	Island Batteries Inc.	Victoria
London Drugs	Victoria	Private	Victoria
Private	Victoria	London Drugs	Victoria
London Drugs	Victoria	Staples Canada/Business Depot	Victoria
RONA	Victoria	Canadian Tire	Victoria
Home Depot	Victoria	Private	Victoria
Staples Canada/Business Depot	Victoria	Radioworks	Victoria
Private	Victoria	Oak Bay Home Hardware	Victoria
Ross Bay Home Hardware	Victoria	Canada Scooters	Victoria
Bay Street Castle Building Centre	Victoria	Private	Victoria
Canadian Tire	Victoria	Saanich Commonwealth Place	Victoria
Private	Victoria	Gordon Head Recreation Centre	Victoria
Private	Victoria	Canadian Tire	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Canadian Tire	Victoria
Canadian Tire	Victoria	Private	Victoria
Private	Victoria	Private	Victoria

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Private	Victoria	Private	Victoria
Pharmasave	Victoria	Private	Victoria
Greater Victoria Public Library	Victoria	Private	Victoria
Pharmasave	Victoria	Private	Victoria
Private	Victoria	The Source	Victoria
The Source	Victoria	Private	Victoria
Private	Victoria	Greater Victoria Public Library	Victoria
Private	Victoria	Camosun	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Burnside Home Hardware	Victoria
Private	Victoria	Pharmasave	Victoria
Private	Victoria	City of Victoria - Crystal Pool	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Simply Computing Victoria	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	RONA	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Pharmasave	Victoria
Oaklands Community Centre	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
The Glow Store Inc.	Victoria	The Source	Victoria
Mountain Equipment Co-Op	Victoria	Private	Victoria
Pharmasave	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
City of Victoria, Engineering	Victoria	Greater Victoria Public Library	Victoria
Private	Victoria	Best Buy Canada	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
Private	Victoria	Private	Victoria
Greater Victoria Public Library	Victoria	District of Sanich Annex Building	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Fido	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Greater Victoria Public Library	Victoria	Private	Victoria
The Source	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	St. Vincent De Paul	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Princess Auto	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Private	Victoria	Private	Victoria
Boucherie Bottle Depot	West Kelowna	Home Hardware	West Kelowna
Private	West Kelowna	London Drugs	West Vancouver
Home Depot	West Vancouver	Staples	West Vancouver
Simpson Home Hardware	West Vancouver	Private	West Vancouver
Gleneagles Community Centre	West Vancouver	Private	West Vancouver
Private	West Vancouver	Pharmasave	West Vancouver
Private	West Vancouver	Pharmasave	West Vancouver
The Source	West Vancouver	Private	West Vancouver
ListenUP! Canada	West Vancouver	Private	West Vancouver

<b>Name of Collection Facility</b>	<b>City</b>	<b>Name of Collection Facility</b>	<b>City</b>
London Drugs	Westbank	Home Depot	Westbank
Function Junction SW Depot	Whistler	Private	White Rock
Techshop Computers	White Rock	Private	Williams Lake
Staples Canada/Business Depot	Williams Lake	Canadian Tire	Williams Lake
Private	Williams Lake	Private	Williams Lake
Private	Williams Lake	CP Electronics/Thomas Comm.	Williams Lake
Private	Williams Lake	RONA	Williams Lake
The Source	Williams Lake	Private	Winlaw
Private	Zeballos		

## Appendix D – Recycling Process – Downstream Flow Chart



## Appendix E – Auditor’s Report on Non-Financial Information



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### INDEPENDENT REASONABLE ASSURANCE REPORT

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**To the Directors of Call2Recycle Canada, Inc. on selected non-financial information included in the Call2Recycle Canada, Inc. 2017 Annual Report**

We have been engaged by the management of Call2Recycle Canada, Inc. (“C2R” or “Stewardship Agency”) to undertake a reasonable assurance engagement of the following disclosures within the Stewardship Agency’s Annual Report for the year ended December 31, 2017 (together the “Subject Matter”), in accordance with the evaluation criteria as listed in Attachment 1:

- Section 4 Collection system and Facilities - the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of BC Regulation 449/2004 (the Recycling Regulation);
- Section 6 Pollution Prevention Hierarchy and Product/Component Management - the Company’s description of how recovered product was managed in accordance with the pollution prevention hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation;
- Section 7 Product Sold and Collected and Recovery Rate - the Company’s description of total amounts of product sold and collected and recovery rate in accordance with Section 8(2)(e) of the Recycling Regulation and;
- Section 9 Plan Performance - the Company’s description of performance for the year in relation to approved targets under Section 8(2)(b),(d) and (e) in accordance with Section 8(2)(g) of the Recycling Regulation.

#### ***Management’s Responsibility***

Management is responsible for the preparation of the Subject Matter in accordance with the evaluation criteria as listed in Attachment 1. Management is responsible for such internal control as management determines is necessary to enable the preparation of the Subject Matter such that it is free from material misstatement. Management is also responsible for preparation of suitable evaluation criteria in accordance with the Assurance Requirements as specified under section 8(2)(h) of the Recycling Regulation.

Management is responsible for providing us with information about any frauds (including alleged and / or suspected instances of fraud) or illegal (or possibly illegal) acts communicated by employees, former employees or contractors and all related facts known by management that may relate to the Subject Matter.

#### ***Our Responsibility***

Our responsibility is to express a reasonable assurance opinion on the Subject Matter based on the procedures we have performed and the evidence we have obtained. We conducted our reasonable assurance engagement in accordance with Canadian Standard on Assurance Engagements 3000 (CSAE 3000), *Attestation Engagements other than Audits or Reviews of Historical Financial Information*, published by the Chartered Professional Accountants of Canada (CPA Canada). This standard requires that we plan and perform this engagement to obtain reasonable assurance about whether the Subject Matter is prepared, in all material respects, in accordance with the evaluation criteria presented in Attachment 1.

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## INDEPENDENT REASONABLE ASSURANCE REPORT (con't)

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A reasonable assurance engagement includes examining, on a test basis, evidence supporting the amounts and disclosures within the Subject Matter. A reasonable assurance engagement also includes assessing the evaluation criteria used and significant estimates made by management, as well as evaluating the overall presentation of the Subject Matter. The main elements of our work were:

- Understanding and evaluating the design of the key processes and controls for managing and reporting the selected data used in preparing the annual report as it pertains to the Subject Matter;
- Assessing the risk that the Subject Matter information may be materially misstated;
- Responding to assessed risk through testing, on a selective basis, the preparation and collation of selected data prepared by management and reported in the Annual Report by management;
- Performing further procedures such as inquiring, inspecting, observing, vouching to independent sources, recalculating and re-performing procedures to obtain corroborating information to address identified risks linked to the Subject Matter; and
- Evaluating the sufficiency and appropriateness of evidence.

Our opinion does not constitute a legal determination on C2R's compliance with the Recycling Regulations.

### ***Independence and Quality Control***

We have complied with the relevant rules of professional conduct / code of ethics applicable to the practice of public accounting and related to assurance engagements, issued by various professional accounting bodies, which are founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behavior.

The firm applies Canadian Standard on Quality Control 1, *Quality Control for Firms that Perform Audits and Reviews of Financial Statements, and Other Assurance Engagements*, and accordingly, maintains a comprehensive system of quality control, including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

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## INDEPENDENT REASONABLE ASSURANCE REPORT (con't)

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### ***Inherent Limitations***

Non-financial performance information is subject to more inherent limitations than financial information, given the characteristics of the Subject Matter and the methods used for determining and calculating such information. Qualitative interpretations of relevance, materiality and the accuracy of data are subject to individual assumptions and judgments. Furthermore, the nature and methods used to determine such information, as well as the evaluation criteria and the precision thereof, may change over time. It is important to read our report in the context of the evaluation criteria.

### ***Opinion***

In our opinion, the Subject Matter within the Stewardship Agency's Annual Report for the year ended December 31, 2017 is prepared in accordance with the evaluation criteria presented in Attachment 1, in all material respects:

- the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation;
- the description of how the recovered product was managed in accordance with the pollution prevention hierarchy under Section 8(2)(d) of the Recycling Regulation;
- the total amounts of the producer's product collected and, if applicable, the producer's recovery rate in accordance with Section 8(2)(e); and,
- the performance for the year in relation to approved targets under Section 8(2)(b), (d) and (e) in accordance with Section 8(2)(g) of the Recycling Regulation.

### ***Restriction on Use of our Report***

Our report has been prepared solely for the purposes of the Stewardship Agency's compliance with the reporting requirements relating to Sections 8(2)(b), (d), (e) & (g) of the Recycling Regulation and is not intended to be and should not be used for any other purpose. Our duties in relation to this report are owed solely to C2R, and accordingly, we do not accept any responsibility for loss occasioned to any other party acting or refraining from acting based on this report.

*BDO Canada LLP*

Chartered Professional Accountants

Brandon, MB  
June 27, 2018

**Attachment 1 to the Auditor's Report**

**Evaluation Criteria**

**Assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation**

<b>Specific Disclosures in the annual stewardship report for which evaluation criteria were developed</b>	
<b>Disclosure per annual report</b>	<b>Reference (Page #/Table #)</b>
2017 Active Collection Sites by Sector - 1,503 sites	Collection system and Facilities on Page 8.
Decrease in the number of sites in 2017 - total of 161 sites or 10% less than prior year.	Collection System and Facilities on Page 8.
Call2Recycle Collection Sites by Region Table	Pages 13-14
Call2Recycle Collection Facilities in British Columbia	Pages 22-48

**Evaluation Criteria**

The following evaluation criteria were applied to the assessment of the location of collection facilities and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation

- In B.C. Reg. 449/2004, "collection facility" means (c) in respect of a product within the empty oil container product category, electronic and electrical product category, tire product category or packaging and printed paper product category, a collection facility established by the producer.

The definition of collection facilities is based on:

- a. Active Public Collection Sites - defined as a site that has shipped at least one receipt within the past 12 months, or any site that has enrolled in the program during the past 365 days regardless of receipt that any resident of BC can access and drop off used batteries during standard business hours.
- b. Active Private Collection Sites - defined as a site that has shipped at least one receipt within the past 12 months, or any site that has enrolled in the program during the past 365 days regardless of receipt that limited residents or businesses of BC can access during standard business hours.

- c. Collection sites are categorized by sector: Retail, Business Services, Government, Environmental, and Manufacturing.
  - The location of the collection sites is based on:
    - a. Maximizing consumer convenience (frequency of trips) and accordingly Call2Recycle collection is from the following sectors Business Services; Environmental Services; Government (Provincial, Federal, and Municipal); Manufacturing; and Retail. The intent of public collection sites is maximizing consumer convenience where the greatest number of sites are retail sites.
    - b. Change in the number of active collection facilities is based the number of active sites as defined above and as compared to prior year.
    - c. Registration of collection sites: Call2Recycle does not require sites to complete a registration form. By contacting Call2Recycle to register for the program, the steward then explains the terms and conditions of the sites registration.
    - d. Location of physical sites based on physical location within the BC Regional District Municipal boundaries as sorted by postal codes.
  - Reporting Period: January 1, 2017 to December 31, 2017

**Assessment of the description of how the recovered product was managed in accordance with the pollution prevention hierarchy under Section 8(2)(d) of the Recycling Regulation**

<b>Specific Disclosures in the annual stewardship report for which evaluation criteria were developed</b>	
<b>Disclosure per annual report</b>	<b>Reference (Page #/Table #)</b>
Acknowledgements of the Pollution Prevention Hierarchy	Pages 9-10
Product management process employed	Page 9-10
Processor Efficiency Rates by Battery Type and Processor	Page 11 - Recycling Efficiency Rates table

**Evaluation Criteria**

The following evaluation criteria were applied to the assessment of the description of how the recovered product was managed in accordance with the pollution prevention hierarchy under Section 8(2)(d) of the Recycling Regulation

Products included under Call2Recycle's stewardship plan are dry-cell single-use batteries, rechargeable batteries weighing less than 5 kilograms each and cellphones. Products not included in the stewardship plan include wet-cell batteries and any battery weighing more than 5 kilograms. Corded and cordless household and business phones are also not included in the stewardship plan.

- Acknowledgment of the hierarchy is compared to the hierarchy itself.
- Compared the process employed by Call2Recycle as stated in the annual report to the original collection and recycling plan and the actual activities conducted during the reporting period.
- Call2Recycle received a R2 certification from Perry Jonson Registrars, Inc. certifying the organization's management of the collections, and the distribution to downstream processors, for the recycling of batteries and cellphones, having an expiration date of January 5, 2021.
- Reporting Period: January 1, 2017 to December 31, 2017.

**Assessment of the description of total amounts of the producers product sold and collected and, if applicable, the producer's recovery rate in accordance with Section 8(2)(e) of the Recycling Regulation**

<b>Specific Disclosures in the annual stewardship report for which evaluation criteria were developed</b>	
<b>Disclosure per annual report</b>	<b>Reference (Page #/Table #)</b>
Processor Efficiency Rates by Battery Type and Processor	Page 11 - Recycling Efficiency Rates table
Batteries Sold and Product Recovered in 2017. Batteries sold in BC - 1,514,385kg, Primary batteries collect 510,431kg, Rechargeable batteries collected - 111,242kg, Total batteries collected 621,673kg. Batteries collected stratified by Region	Page 12 through 16

**Evaluation Criteria**

The following evaluation criteria were applied to the assessment of the description of total amounts of the producer's product sold and collected and, if applicable, the producer's recovery in accordance with Section 8(2)(e);

- From February 1, 2017 to December 31, 2017, Call2Recycle collected the environmental handling fee for primary batteries from members. Members report their sales of primary batteries sold in BC on a monthly basis. January 2017 sales numbers are an estimate based on sales data as reported by battery manufactures. Rechargeable replacement battery sales into the market is based on an extrapolation of number of unites sold into Quebec and then adjusted for the BC population. The batteries sold in BC reported in the annual report were compared to Call2Recycle's calculated estimate and the amount reported by members. A sample of members were selected to confirm the number of unites per battery type sold into the market.
- The recycling recovery rates quoted in the annual report were compared to the data provided directly by the mentioned parties.
- The product end fate data is provided directly to Call2Recycle by the processors who handle the materials and these rates are confirmed.
- Batteries Collected: Weights reported in the annual report are based on received and recorded sorted battery chemistries by weight at consolidation/sorting facilities and do not include packaging (boxes, pallets, drums, non-conforming items). Cellphones are counted by unit and weight. Sorting facilities provide daily reports and battery weights are entered into Call2Recycle's internal database. Collection totals are stated in the annual report are supported by documentation such as shipping documentation and receipt reports.

- Call2Recycle’s internal database maintains a list of product shipments from collection facilities, stratified by regional district, for the reporting year under review and includes the following information:
  - a. The Collection Facility name/address.
  - b. The date of collection from the facility.
  - c. The consolidation site or processor to which the product was delivered.
  - d. The date of delivery to the consolidation site or processor.
  - e. The amount of product collected (in units and in weight, where applicable).
- Reporting Period: January 1, 2017 to December 31, 2017.

**Assessment of the description of performance for the year in relation to targets in the approved Stewardship Plan under Section 8(2)(b),(d) and (e) in accordance with Section 8(2)(g) of the Recycling Regulation**

Specific Disclosures in the annual stewardship report for which evaluation criteria were developed			
Performance Measure	Plan Target	2016 Result	Reference
Batteries sold in BC	N/A	1,514,385 kg	Pages 15-16 - Plan Performance Table
Primary batteries collected	N/A	510,431 kg	
Rechargeable batteries collected	N/A	111,242 kg	
Total batteries collected	N/A	621,673 kg	
Recovery Rates: Primary Alkaline Small Sealed lead Acid (SSLA) Nickel Cadmium Other <u>rechargeables</u>	50% 65% 75% 50%	Range from 84%-94.2% 81% 80% Range from 78.4% to 86%	Pages 10-11 - Recycling Efficiency Rate Commitments and Current Performance
Active collection sites	N/A	1,503	Page 8 - Collection system and Facilities

**Evaluation Criteria**

The following evaluation criteria were applied to the assessment of the description of performance for the year in relation to targets in the approved stewardship plan under Section 8(2)(b),(d) and (e) in accordance with Section 8(2)(g) of the Recycling Regulation in the approved stewardship plan.

- For the year ending December 31, 2017, Call2Recycle did not establish specific performance criteria in their stewardship plan in relation to Sections 8(2)(b) and (d) of the Recycling Regulation.
- The recovery rate targets in relation to Section 8(2)(e) of the Recycling Regulation that have been identified and reported on by management in the annual report are a representation of what was published in in the approved stewardship plan titled “An All-Battery and Mobile Phone Collection and Recycling Plan for British Columbia” dated February 4, 2010. We have reviewed the February 4, 2010 report to confirm the statements being made in the annual report are consistent with that report. In 2017, Call2Recycle did not have plan targets for batteries sold in BC, primary batteries collected, and

rechargeable batteries collected as the stewardship plan only contained targets through 2014.

- Recovery rates are representations from the third party processors that were corroborated directly with those processors.
- Reporting Period: January 1, 2017 to December 31, 2017.

## Appendix F – Audited Financial Statement

Begins on next page.

**Call2Recycle Canada, Inc.**  
**Financial Statements**  
**For the Year Ended December 31, 2017**

**Call2Recycle Canada, Inc.**  
**Financial Statements**  
**For the Year Ended December 31, 2017**

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## Independent Auditor's Report

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To the board of directors of  
Call2Recycle Canada, Inc.

We have audited the accompanying financial statements of Call2Recycle Canada, Inc., which comprise the statement of financial position as at December 31, 2017, and the statements of operations, changes in net assets and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

### Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

**Opinion**

In our opinion, the financial statements present fairly, in all material respects, the financial position of Call2Recycle Canada, Inc. as at December 31, 2017, and the results of its operations, changes in net assets and cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

*BDO Canada LLP*

Chartered Professional Accountants

Brandon, Manitoba

June 27, 2018

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**Call2Recycle Canada, Inc.**  
**Statement of Financial Position**

**December 31**

**2017**

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**Assets**

Cash (Note 3)	\$ 1,730,879
Accounts receivable	5,521,576
Marketable securities	8,575,394
Other assets	<u>97,581</u>
	<u>\$15,925,430</u>

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**Liabilities and Net Assets**

Accounts payable and accrued expenses (Notes 6, 9)	<u>\$ 2,203,199</u>
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**Unrestricted Net Assets**

Undesignated	5,389,162
Board Designated (Note 8)	<u>8,333,069</u>
	<u>13,722,231</u>
	<u>\$15,925,430</u>

---

**Call2Recycle Canada, Inc.**  
**Statement of Changes in Net Assets**

<b>For the year ended December 31</b>	<b>Undesignated</b>	<b>Board Designated</b>	<b>2017 Total</b>
<b>Balance, beginning of the year</b>	\$ -	\$ -	\$ -
<b>Excess of revenues over expenses</b>	1,667,936	7,338,948	9,006,884
<b>Capital contribution (Note 2)</b>	3,721,226	994,121	4,715,347
<b>Balance, end of the year</b>	<b>\$ 5,389,162</b>	<b>\$ 8,333,069</b>	<b>\$ 13,722,231</b>

The accompanying notes and schedule are an integral part of these financial statements.

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**Call2Recycle Canada, Inc.**  
**Statement of Operations**

**For the year ended December 31** **2017**

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**Revenues**

Steward fees	\$ 19,861,583
Investment income	75,394
Other	<u>326,490</u>
	<u>20,263,467</u>

**Expenses**

Material management and processing	6,750,412
Marketing and communications	781,130
Other (Salary, Professional, Administrative)	<u>3,725,041</u>
	<u>11,256,583</u>

**Excess of revenues over expenses** **\$ 9,006,884**

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**Call2Recycle Canada, Inc.**  
**Statement of Cash Flows**

**For the year ended December 31**

**2017**

<b>Cash flows from operating activities:</b>	
Excess of revenues over expenses	\$ 9,006,884
Items not affecting cash:	
Net realized and unrealized gains on investments	<u>(45,319)</u>
	8,961,565
Changes in non-cash working capital:	
Accounts receivable	(39,217)
Accounts payable and accrued liabilities	(2,474,269)
Other assets	<u>117,955</u>
	<u>6,566,034</u>
<b>Cash flows from investing activities:</b>	
Marketable securities	(8,530,075)
Capital contribution	<u>3,486,301</u>
	<u>(5,043,774)</u>
<b>Cash flows from financing activities:</b>	
Opening contribution of cash	<u>208,619</u>
<b>Net increase in cash</b>	<b>1,730,879</b>
<b>Cash, beginning of the year</b>	<u>-</u>
<b>Cash, end of the year</b>	<b><u>\$ 1,730,879</u></b>

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# Call2Recycle Canada, Inc. Notes to Financial Statements

December 31, 2017

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## 1. Significant Accounting Policies

### **Nature and Purpose of Organization**

Call2Recycle Canada, Inc. (the Company) is a not-for-profit organization formed on January 1, 2017. The Company's head office is registered in Toronto Ontario, and conducts its operations throughout all of Canada.

The Company's purpose is to promote social welfare by addressing environmental concerns related to the recycling or proper disposal of consumer batteries. The Company operates battery collection and recycling programs and educates the public with respect to the proper disposal and recycling of batteries.

The Company seeks to be the leader in the environmentally sound collection, transportation and recycling of batteries. The Company is committed to a cleaner, healthier environment through public education on battery recycling. All aspects of the Company's business are conducted in an environmentally sensitive manner, as the Company is convinced that sound environmental product stewardship and sound business practices go hand in hand.

The Company is exempt from income tax under Section 149(1) of the Income Tax Act (Canada).

### **Basis of Accounting**

The financial statements have been prepared using Canadian accounting standards for not-for-profit organizations.

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## Call2Recycle Canada, Inc. Notes to Financial Statements

December 31, 2017

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### 1. Significant Accounting Policies (continued)

#### Revenue Recognition

The Company follows the deferral method of accounting for revenues.

Unrestricted revenues are recognized as revenue when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured. Restricted revenues are recognized as revenue in the year in which the related expenses are incurred.

Steward fees are received from legally obligated stewards in 3 regulated provinces (BC, MB and QC), and from non-legally obligated battery manufacturers in all other jurisdictions based on sales into those jurisdictions. The Company recognizes these fees as revenue in the year that battery units are sold by the stewards to consumers and businesses.

The costs of the corresponding collection and recycling for some of these batteries may occur in future years, and those associated costs are reported as expenses of the Company in the year that they are incurred. Call2Recycle Canada, Inc. is committed to the collection and recycling of these batteries.

Unrestricted net investment income is recognized as revenue when earned.

Unrestricted revenues from the sales of recycled materials are recognized in income when the recovered materials are sold and the amount to be recovered can be estimated and collection is reasonable assured.

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## Call2Recycle Canada, Inc. Notes to Financial Statements

December 31, 2017

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### 1. Significant Accounting Policies (continued)

<b>Financial Instruments</b>	<p>Financial instruments are recorded at fair value at initial recognition.</p> <p>In subsequent periods, equities traded in an active market and derivatives are reported at fair value, with any change in fair value reported in income. Transaction costs on the acquisition, sale or issue of financial instruments are expensed for those items measured at fair value.</p> <p>Financial assets are tested for impairment when indicators of impairment exist. When a significant change in the expected timing or amount of the future cash flows of the financial asset is identified, the carrying amount of the financial asset is reduced and the amount of the write-down is recognized in net income. A previously recognized impairment loss may be reversed to the extent of the improvement, provided it is not greater than the amount that would have been reported at the date of the reversal had the impairment not been recognized previously, and the amount of the reversal is recognized in net income.</p>
<b>Use of Estimates</b>	<p>The preparation of the financial statements requires management to make estimates and assumptions that affect certain reported amounts and disclosures. Significant items subject to such estimates and assumptions include:</p> <ul style="list-style-type: none"><li>- accrued expenses</li><li>- allocation of expenses</li><li>- allowance for doubtful accounts</li></ul>
<b>Accounts Receivable</b>	<p>Uncollectable amounts receivable are written off at the time the accounts are determined to be Uncollectable. There is no allowance for doubtful accounts at December 31, 2017 as management of the Company considers any possible bad debts to be negligible.</p>
<b>Expenses</b>	<p>Material management and processing costs are recorded when the collection and processing services (freight, handling, recycling of materials) has been provided. Other expenditures are recognized as incurred.</p>

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## Call2Recycle Canada, Inc. Notes to Financial Statements

December 31, 2017

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### 2. Commencement of Operations

This Company was formed upon the amalgamation of Call2Recycle Canada, Inc. and Appel A Recycler Canada, Inc. on January 1, 2017. Prior to that date the former entities were under the common control of Call2Recycle, Inc., an entity located in the United States of America. The Company and Call2Recycle US entered into a separation agreement, effective January 1, 2017, to formalize the Company as an independent entity. Prior to January 1, 2017, Call2Recycle, Inc US and Call2Recycle Canada, Inc. presented combined financial statements. Based on the separation agreement, the Company received an initial capital contribution of \$4,715,347 to fund its continuation into Canada as a separate legal entity.

### 3. Cash

The Company maintains the majority of its cash balance in a Canadian financial institution. The Canada Deposit Insurance Corporation (CDIC) insures this account up to \$100,000 for this financial institution. From time to time the aggregate funds held in this institution may exceed the CDIC insured limits and may not be covered by CDIC insurance. Management does not anticipate any material effect on the financial position of the Company as a result of this concentration.

### 4. Line of Credit

The Company has a line of credit agreement with a bank which provides borrowings up to \$1,500,000. Borrowings under the agreement bear interest at Canadian Dollar Offer Rate plus 2%. At December 31, 2017, there were no borrowings against the line of credit. Borrowings under the line of credit are secured by substantially all of the investments held by the Company.

### 5. Investments

The carrying amounts of investments are comprised of the following:

	<u>2017</u>
At fair value:	
Cash held for long-term investment	\$ 4,189,985
Equity investments	1,312,518
Bonds	2,509,255
Real estate	229,901
Hedge fund investments	<u>333,735</u>
	<u>\$ 8,575,394</u>

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## Call2Recycle Canada, Inc. Notes to Financial Statements

December 31, 2017

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### 6. Government Remittances

Included in accounts payable and accrued liabilities are government remittances payable of \$684,650.

### 7. Allocation Expenses

Expenses are charged directly to their respective jurisdiction based on actual costs as incurred. When expenses are not identified to a specific jurisdiction, but benefit all jurisdictions, they are allocated among the jurisdictions based on the Company's allocation methodology. Collections and processing costs are allocated based on battery collections for each jurisdiction. Salary and benefits are allocated based on employee time allocation by jurisdiction. Other expenses, including professional fees, general marketing, communication and promotion, shared service costs, office supplies, and occupancy, which cannot be identified with a specific jurisdiction are allocated based on the percentage of all battery collections for each jurisdiction.

### 8. Board Designated Net Assets

The Company's governing board has designated \$8,333,069 as of December 31, 2017 for future use in the regulated provinces of Quebec, British Columbia and Manitoba. The designated balances by regulated province are as follows:

Quebec	\$ 5,790,695
British Columbia	1,944,387
Manitoba	<u>597,987</u>
Total	<u>\$ 8,333,069</u>

### 9. Significant Contractual Arrangements

The Company is governed by a Board of Directors that is separate and independent of its former parent entity, but continues to contract accounting and managerial services from Call2Recycle, Inc. US. Fees paid for contracted services to Call2Recycle, Inc. US for 2017 were CDN \$1,099,871. This fee is assessed to the Company net of a US \$552,860 fee recovery collected by Call2Recycle, Inc. US for battery seal license fees collected from US battery companies who are selling into certain Canadian markets. Included in accounts payable and accrued expenses is an amount of \$628,889 in respect of these contracted services.

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## Call2Recycle Canada, Inc. Notes to Financial Statements

December 31, 2017

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### 10. Financial Instruments

#### Credit risk

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation. The Company is exposed to credit risk resulting from the possibility that the registrants of the Company defaults on their financial obligations; if there is a concentration of transactions carried out with the same counterparty; or of financial obligations which have similar economic characteristics such that they could be similarly affected by changes in economic conditions. The Company's financial instruments that are exposed to concentrations of credit risk relate primarily to its accounts receivable. The Company's registrants are numerous and diverse, which reduces the concentration of risk. Management closely evaluates the collectibility to mitigate this risk.

#### Market Risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices. The Company is exposed to financial risk that arises from fluctuations in the sale of recyclable batteries and consumer electronic products. This risk is minimized by an expected corresponding decrease in program delivery and recycling process expenses and by the regulations established by the respective Department of the Environment in each jurisdiction in which the Company operates.

#### Currency Risk

Currency risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates. The Company is exposed to currency risk as a result of its significant contractual arrangement for accounting and managerial services (Note 9) with a US organization.

**Call2Recycle Canada, Inc.**  
**Schedule of Operations by Province**

**For the year ended December 31, 2017**

<b>Revenue</b>	QC	Regulated Provinces		Total	General and Other Jurisdictions	Grand Total
		BC	MB			
Steward fees	\$ 9,004,355	\$ 5,068,297	\$ 1,135,376	\$ 15,208,028	\$ 4,653,555	\$ 19,861,583
Investment income	34,154	9,788	3,010	46,952	28,442	75,394
Other	87,765	38,774	8,162	134,701	191,789	326,490
<b>Total revenue</b>	<b>9,126,274</b>	<b>5,116,859</b>	<b>1,146,548</b>	<b>15,389,681</b>	<b>4,873,786</b>	<b>20,263,467</b>
<b>Expenses</b>						
Material management & processing	2,467,972	1,830,841	235,810	4,534,623	2,215,789	6,750,412
Marketing & communications	360,215	277,502	76,762	714,479	66,651	781,130
Other (Salary, Professional, Administrative)	1,501,513	1,064,129	235,989	2,801,631	923,410	3,725,041
<b>Total expense</b>	<b>4,329,700</b>	<b>3,172,472</b>	<b>548,561</b>	<b>8,050,733</b>	<b>3,205,850</b>	<b>11,256,583</b>
<b>Excess revenue over expense</b>	<b>4,796,574</b>	<b>1,944,387</b>	<b>597,987</b>	<b>7,338,948</b>	<b>1,667,936</b>	<b>9,006,884</b>
Capital contribution (Note 2)	994,121	-	-	994,121	3,721,226	4,715,347
<b>Excess revenue over expense</b>	<b>4,796,574</b>	<b>1,944,387</b>	<b>597,987</b>	<b>7,338,948</b>	<b>1,667,936</b>	<b>9,006,884</b>
<b>End of year net assets</b>	<b>\$ 5,790,695</b>	<b>\$ 1,944,387</b>	<b>\$ 597,987</b>	<b>\$ 8,333,069</b>	<b>\$ 5,389,162</b>	<b>\$ 13,722,231</b>