

2022

PROVINCIAL ANNUAL REPORT

Quebec



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About Call2Recycle / Appel à Recycler

Call2Recycle® is Canada's leading organization for battery collection and recycling, fulfilling product stewardship obligations on behalf of over 400 members, including producers of single-use and rechargeable batteries.

We are the provincially approved consumer battery collection and recycling program for British Columbia, Saskatchewan, Manitoba, Quebec and Prince Edward Island. In Ontario, we operate as a registered Producer Responsibility Organization (PRO) according to the Ontario Batteries Regulation.

Our provincial programs cover a wide array of batteries, which allows for millions of kilograms of batteries to be diverted from landfills. Working together with a great number of partners, businesses, municipalities and citizens, we contribute effectively when it comes to meeting the requirements governing the recovery and reclamation of residual hazardous materials in order to reduce their impact on human health and on the environment.

In Quebec, Call2Recycle is a Recognized Management Organization (RMO) with RECYC-QUÉBEC according to the Agreement concluded with the public corporation in 2012 under the Regulation on the recovery and reclamation of products by businesses (the "Regulation") in accordance with the Extended Producer Responsibility (EPR). Its members are businesses that are accountable for the batteries they market as well as the products which contain batteries. Call2Recycle's program, which has the *Responsible Recycling Practices Standard* (R2) certification, meets the strictest requirements to ensure environmentally responsible and safe battery management.



1. Executive Summary

The consolidation of assets and deployment of new initiatives under Call2Recycle's integrated battery management system resulted in Quebec, once again, having the best Canadian performance in terms of battery recycling.

Quebec consumers deposited more than 1.4 million kilograms of used batteries for recycling in 2022, which is the highest provincial battery collection and recycling total in all of Canada. This performance was supported by the reinforcement of the collection and recycling network in the province, with more than 4,100 Call2Recycle drop-off points operating throughout Quebec.

This network allowed 96.2% of Quebecers to have access to a public drop-off point within 15 km of their homes. In addition, our partnership with the Kativik Regional Government (KRG), which is working on the deployment of collection services in Nunavik, is ongoing.



The 2022 period of operation also saw the culmination of the consultation process in which Call2Recycle took part, which led to the implementation of the changes to the *Règlement sur la récupération et la valorisation de produits par les entreprises* (Regulation on the recovery and reclamation of products by businesses). This new regulation extends producer responsibility to Small Sealed Lead-Acid (SSLA) batteries while introducing additional changes involving certain administrative requirements.

The highlights of Call2Recycle's activities in 2022 include:

- A slight decrease in the environmental handling fees, which are \$7,776,000.
- A slight 2% decrease in products brought to market by the members (in kilograms) i.e., 4,642,288 kg compared to 4,701,385 kg in 2021.
- Call2Recycle's Quebec office moved to a new location in downtown Montréal.
- The Conseil Délibératif met three times in 2022 in addition to the Annual General Meeting.
- Continuing support of the research and development activities and the development of new innovative projects.
- Information, Awareness and Education (IAE) campaigns, over \$1 million invested.
- Renewal of the partnership with Quebec's ENvironnement JEUnesse (ENJEU) for our battery recycling awareness program in Quebec schools and colleges.

Finally, information, awareness and education activities, combined with strong partnerships developed with the education network, the retailers, the municipalities, the service providers and the Quebec environmental organizations, contributed to the continued mobilization of the players within the battery collection system in Quebec. Sincere thanks to all our partners and all our staff for their commitment!

2. Overview of the Key Performance Indicators for 2022

Collections 	1,429,442 kg batteries collected	1,138,628 kg primary batteries 290,815 kg rechargeable batteries	0.18 kg batteries recovered per capita
Drop-Off Centres 	4,201 public and private drop-off points	1,893 public drop-off points and 2,308 private	96.2% of the population lives within a 15 km radius of a drop-off site
Investments 	Program costs \$7,395,000	Cost/kg \$5.17	IAE \$1,092,000

3. Performance of the Integrated Battery Management System

Battery Recovery Rates in 2022 Based on Collection Targets				
	Batteries Sold in Quebec in 2017 (Reference Year)	Collection Target (%)	Actual Collections (kg)	Collections (%)
Primary Batteries	2,737,892 ¹	30%	1,138,628	42%
Rechargeable Batteries	631,795 ¹	35%	216,833	35%
Total	3,369,687¹		1,355,460²	

¹ 2017 reference year.

² Collections total, excluding SSLA's.

Batteries Collected in Quebec by Call2Recycle			
Types of Batteries	Batteries Collected in 2022 (kg)	Batteries Collected in 2021 (kg)	Variation (%)
Primary	1,138,628	1,217,802	-6%
Rechargeable	216,833	234,705	-7%
Total	1,355,460¹	1,452,507¹	-6%

¹ Collections total, excluding SSLA's.

Batteries Marketed by the Members (in kg)			
Types of Batteries	Batteries Marketed in 2022 (kg)	Batteries Marketed in 2021 (kg)	Variation (%)
Primary	3,286,924	3,265,069	–
Rechargeable	1,355,364	1,436,316	-5%
Total	4,642,288¹	4,701,385	-2%

¹Based on May 2023 RCGT Report.

Call2Recycle Drop-Off Points in Quebec (by sector) (Public and Private)			
Sectors	2022	2021	Variation (nb)
Commercial Services	947	1,133	-186
Government	1,447	1,290	157
Manufacturing	189	208	-19
Retail	1,589	1,443	146
Non-Classified	31	59	-28
Total	4,201	4,133	68

Environmental Management and Recycling Efficiency Rates

All sorters and processors approved by Call2Recycle Canada, Inc. are registered with Sustainable Electronics Recycling International (SERI) and audited based on the requirements of their standard of responsible recycling (R2). On a yearly basis, all downstream vendors are monitored by a third-party auditor, Greeneye Partners, and internally by Call2Recycle to ensure that the downstream suppliers operate in compliance with the R2 standard in accordance with all the applicable environmental, health, safety and legal requirements.

Call2Recycle Canada has also confirmed in 2022 the successful achievement of its R2:2013 certification. This recognition confirms our organization's compliance to the rigorous standards relating to environmental and public health and workplace health and safety, as well as to the ISO 14001:2015 and OHSAS 18001:2017 certifications. A complete list of Call2Recycle certifications are available on the website.



Recycling Efficiency Rates***												
Types of Batteries	Chemistry of Rechargeable Batteries							Chemistry of Primary Batteries				
	Ni-Cd	Li-Ion	Ni-MH	SSLA				Alkaline			Lithium	
Percentage of Reclaimed Materials*												
Metals	52%	78%	63%	77%	79.23%	79.23%	66%	21%	21%	27%	18%	35%
Products and Aggregate	0%	0%	30%	0%	0%	0%	0%	1%	72%	54%	62%	0%
Cadmium	21%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Secondary Recovery**	0%	0%	0%	0%	4,04%	4,04%	2%	57%	0%	0%	0%	21%
Recovery of Plastic Materials or Reducing Agents	0%	0%	0%	0%	8.4%	8.4%	8%	5%	2%	0%	0%	0%
Total Recovery in %	73%	78%	93%	77%	91.67%	91.67%	75%	84%	95%	81%	80%	56%
Not Recovered - for use in Secondary Market During the Recycling Processes: Water, Oxygen, Plastics, Organic Products (Carbon, Electrolytes) - Elimination	27%	22%	7%	23%	8.33%	8.33%	25%	16%	5%	19%	20%	44%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

*Recovery rates supplied by the recycling company and validated by new external auditors in 2022.

** This includes the metals recovered by the secondary recovery companies.

***Revised recycling efficiency rates by the end of May 2023.

Recycling efficiency rates are processor-specific and may change from time to time due to changes in the processor or processor technology updates.



4. Information, Awareness and Education

Education and Awareness

Call2Recycle conducted various activities in 2022 to raise the Quebec public's awareness of the importance of recycling batteries.

MARKETING

First and Second Quarters

During the first and second quarters of 2022, messages communicating the benefits of recycling were used in conjunction with National Battery Day (February 18) and Earth Day (April 22) to encourage Quebec consumers to recycle their batteries. Digital and traditional ads helped Quebecers find their closest drop-off point using the locator tool on the Call2Recycle website.

- **Outdoor**

Educational posters and ads that promoted recycling were used in three important Quebec cities (Montréal, Quebec, Ottawa-Gatineau) in February and April.



Billboards were also used in Montréal, Québec and Ottawa Gatineau in February and April.



- **Communications in the Media**

Ads and editorials were also published in the Quebec press, including in Le Quotidien (March 9 and April 13).

Third and Fourth Quarters

In 2022, new market studies (see Section 5 below) indicated that consumers are interested in battery recycling, but that the perceptions of inconvenience and the lack of information (step-by-step instructions, access to drop-off points) are the main reasons why some consumers choose to just throw out their used batteries.

In the third and fourth quarters of 2022, Call2Recycle implemented a new approach to build on this information, to eliminate the barriers and to educate consumers on the best practices associated with battery recycling.

Our fall campaign used both digital (YouTube, social media, online ads) and traditional media (outdoor, print, radio) to introduce new guidance to **“Collect, Protect, and Drop Off every 3 months”**.



In order to support the presence of Call2Recycle on different social networks, like Facebook, Instagram and Twitter, several paid media campaigns were deployed on Reddit, Facebook, YouTube, Twitch and Google Search as well as various social media posts.

During Waste Reduction Week, our visual messaging shifted from "education" to "activation", stressing the importance of dropping off the batteries for recycling. Social media kits were provided to partners to share this campaign.



- **Website**

New web pages were created or updated in order to give consumers access to all the resources required to find out how to recycle batteries.

Our newly redesigned consumer webpage is accessible using the address, www.RecycleYourBatteries.ca, which was introduced to help remember our website address.



- **Outdoor**

Transit shelter posters presented the number of Call2Recycle drop-off points in the province in order to convince consumers about how easy it is to recycle batteries.



- **Traditional Media**

On October 18, Call2Recycle collaborated with Le Journal de Montréal to publish a Waste Reduction Week advertorial highlighting safety, proper battery recycling behaviour, and the convenience of drop-off locations in Quebec.



- **Radio Advertising**

Call2Recycle continued to encourage Quebec residents to recycle their batteries through radio advertising in the regions of Montréal and Québec. These radio ads ran in October on local radio stations in Montréal (CKBE-FM, CHMP-FM, CKFM-FM) and in Québec (CHOI-FM, CJEC-FM, CJMF-FM).

- **Results**

As a result of our marketing efforts in 2022, the number of consumers who visited our French website increased by 30% compared to 2021 and by 48% during the period of June 1 to December 31.

PARTNERSHIPS

The Battery Recycling Contest

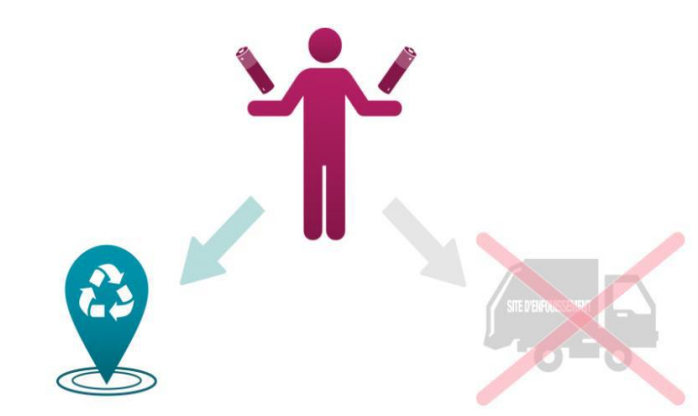
To help educate our younger generations and their families about battery recycling, we partner with ENVironnement JEUnesse, an environmental conservation program for youth. For six years now, we have been challenging schools, colleges and Cégeps to participate in our battery recycling contest.



In 2021-2022, 217 schools in Quebec collected more than 23,500 kilograms of batteries, and 18 of them were awarded prizes totalling \$11,750. The latest edition of the contest ended on April 15, 2022, and for the first year ever, adult education and professional training centres were allowed to participate. Almost 230,000 students and school community members were involved in the contest.

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Compared to the last edition of the contest, we noticed a considerable increase in the total volume collected. This increase was 30% at the college level and 37% for elementary and secondary schools.



5. Financial Results Call2Recycle Canada Inc./Appel à Recycler

For the years ended December 31, 2021, and December 31, 2022 - Quebec

REVENUES (\$'000)	2022	2021
Environmental handling fees	7,776	7,995
Others	56	—
Investment income (loss)	(802)	390
Total Revenues	7,030	8,385
EXPENSES (\$'000)		
Material management and processing	4,775	4,936
Public education and awareness	1,108	1,030
Administration and Other	1,515	1,112
Total Expenses	7,398	7,078
Excess (deficiency) of revenues def	(368)	1,307

Appendix 1 - 2022 List of Call2Recycle Members in Quebec

3M Canada
Accès Audition Inc.
Acer America Corporation
Acklands Grainger Canada Inc.
ACS Distributing
Addison-Electronique - 9117-4227 Québec Inc.
Add-Tronique Inc.
Aida Calderon Audioprothésiste
Aimlite Lighting Products
Aircraft Modelers Research Inc.
Alyn Simard Audioprothésiste Inc.
Amazon Canada / Amazon.com.ca, Inc.
Anne E. Legault audioprothésiste
Apple Canada Inc.
Archimède Véhicules Électriques
Audioprothèse Morency Inc.
Audioprothésistes Milot & Tremblay Inc.
Auditio Clinique Auditive
Aures Solution Auditive Inc.
Batteries Dixon inc.
Batteries du Québec Inc.
Batteries Illimitees Inc.
Batteries St-Eustache Inc.
Battery Canada
BDI, a division of Bell Mobility Inc.
Beaudry Roy Audioprothesistes Inc.
Benoit Industriel Inc. - CASTLE QC
Bérubé Brassard Beauce Inc.
Best Buy Canada Ltd.
Bike Co LLC
BISSELL Canada Corporation
Bonner Audio Inc.
Bose Corporation
Buropro Citation Inc.
Canac-Marquis Grenier Ltée
Canada Computers Inc. / Ordinateurs Canada
Canadian Energy and Power Corporation
Canadian Tire Corporation, Ltd.
Canadian Tire Petroleum

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Canon Canada Inc.
Cantin et Fils Limitée
Cardinal Health Canada Inc.
Carl Zolov Enterprises Ltd.
Centre Auditif Lotbinière Inc.
Centre Reid
Centres auditifs Amer-Ouali Inc.
Centres Masliah Inc.
Cervelo Cycles Inc.
Chantal Rivest Audioprothésiste Inc.
Château Manis Electronics Inc.
Claude Forest Audioprothésiste
Clinique Auditive Baribeau-Lafrance
Clinique Auditive Bouchard, Tremblay & Associés Inc.
Clinique Auditive Bougie, Audioprothésistes
Clinique auditive Dumais & Laporte Audioprothésistes
Clinique auditive Généreux Gaudreault et Rhéaume Inc.
Clinique Auditive Gougeon - 9332-2030 Québec Inc
Clinique auditive Ioannoni Inc.
Clinique auditive Kamouraska
Clinique Auditive Laniel Inc.
Clinique Bergeron Audioprothésistes Inc.
Clinique Danie Jean Audioprothésistes
Clinique de l'audition Décarie
Clinique Entendre
Costco Wholesale Canada Ltd
Couche-Tard Inc.
CTG Brands Inc.
Cycles Devinci
Cycles Lambert
D'Amour Bicycle & Sports Inc.
Daphné Godin Blouin Audioprothésistes
Dell Canada Inc.
Descair Inc.
Deschenes & Fils Ltée - Division Montréal
Deschenes & Fils Ltée - Division Québec
Désilets Galarneau Audioprothésistes Inc.
Diane Monette Audioprothésiste
Dickner Inc.
Distribution aux Modélistes Inc.
Distribution Industrielle GC Inc.
Distribution Voltimage Inc.

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Distributions Franco
Distributions Johnson Inc.
Dixon Med Inc.
Dollarama L.P.
Dominique Landry Audioprothésiste Inc.
Dubo Électrique Ltée
Dupont & Gignac Audioprothésistes
Dynabook Canada Inc
Dyson Canada Limited
East Penn Canada (Power Battery Sales Ltd.)
ECHO Power Equipment (Canada)
Edma Marketing Ltd.
Edouard Beauchesne (1985) Inc.
Electrimat Ltée
Electro-5 Inc.
Electronique Raybel Inc.
Elite Tools Inc.
Epic Cycles Inc.
Équipement industriel Polar Inc.
Équipements Confortek Inc.
Équipements Industriels Joliette Inc.
EUCAN Distribution Inc.
Eve-Marie Gaudreault & Linda Rhéaume Audioprothésistes Inc.
Familiprix Inc.
Fastenal Canada, Ltd.
Fédération Québécoise des coopératives en milieu scolaire
FERMETCO INC.
Ferronnerie Sept Iles Inc.
FGL Sports Ltd.
Fourniture de Bureau Denis Inc.
Francois Sasseville Audioprothésiste Inc.
Franklin Empire Inc.
Frederick Deslauriers Inc.
FuturPlus (Division of Cathelle Inc.)
Gaétan Noël Audioprothésiste Inc.
Gagné-Bélanger Audioprothésistes
Garrett Industriel Inc.
Gazelle USA, LLC
Gentec International

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Gestion Bérubé Brassard Inc.
Gestion Big Audio Inc.
Giant Bicycle Canada Inc
Giant Tiger Stores Limited
Gilles & Marie-Josée Tremblay Audioprothésistes
Google Canada Corporation
Grand & Toy Ltd.
Grin Technologies
Groupe Access Electronique Inc.
Groupe Archambault Inc.
Groupe BBH Inc.
Groupe BMR Inc.
Groupe JSV Inc.
Groupe MEB Inc.
Guillaume Richard Audioprothésiste
Guillevin International Cie
Hawthorne Canada Limited
HD Santé Auditive
HearingLife Canada Ltd.
Henry's Enterprises Inc.
Hilti Canada Corporation
Hinse & Harnois Audioprothésistes Inc.
Hitfar Concepts Ltd.
Home Hardware Stores Limited
HRS Global
Hudson's Bay Company
Husqvarna AB
IKEA Supply AG
ILINK Industries Ltd
Imperial Dade Canada Inc.
Importation Sobel Imports Inc.
Indigo Books and Music Inc.
Interstate Batteries Inc.
Jacques Boucher Audioprothésiste Inc.
Jacques Laferté Ltée
J-P Denis Audioprothésiste, solutions auditives Inc.
Julie Kovacs Audioprothésiste
Julie Rodier Audioprothésiste Inc.
Julie Sabourin Audioprothésiste
Karmin Industries
Kranked Bikes
L. Villeneuve et Cie (1973) Ltée

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Laflamme & Associés, Audioprothésistes Inc.
Laliberté d'Entendre Inc.
Le Groupe Jean Coutu (PJC) Inc.
Lee Valley Tools Ltd
Lefebvre et Benoit SEC
Lego Brand Retail, Inc.
Lenovo Canada Inc.
Les Équipements Rapco Inc.
Les magasins Korvette
Les pieces d'auto Transit Inc.
Les Variétés P. Prud'homme Inc.
Librairie Renaud-Bray Inc.
Lilium-Tech Corporation Ltd.
Linda Cloutier AP 2011 Inc.
Linda Rhéaume Audioprothésiste Inc.
Lobe Réseau Inc.
Loblaws Inc.
Longtest Inc.
Louis Garneau Sports Inc.
LTP Sports Group Inc.
Lumen
M&M Nord Ouest Inc.
M. Lemieux Inc.
Maddison Electronique Inc.
Madeleine Trudel Inc.
Magasins Hart Inc.
Magnacharge Battery Corporation
Makita Canada Inc.
Marcel Baril Limitée
Marie-Eve Trudel Audioprothésiste Inc.
Marie-Josée Paul Audioprothésistes
Marie-Josée Paul Clinique Auditive
Marin Bikes Canada
Mark & Lachance Inc.
Mark's / L'Équipeur
Martine Brassard Audioprothésiste
Matériaux Bonhomme Inc.
Matériaux Jolette Lorrainville Inc. - CASTLE QC
Materiaux Manic - CASTLE QC / 9159-4192 Québec Inc.
Matériaux Robert Boyer Inc. - CASTLE QC
McKesson Canada
McMahon Distribution Pharmaceutique

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Metro Richelieu Inc.
Mica Sport Canada Inc.
Michael Rossy Ltée
Michaels Stores Inc.
Michèle Dufour Audioprothésiste
Microsoft Corporation
Mitchell & Bonhomme Audioprothésistes
Morrissey Informatique
Motorola Solutions Canada
Mountain Equipment Company Ltd.
MSA Safety Sales, LLC
Myriam Brunel Audioprothésiste
Nadia Pozzoli
Nedco Québec (Rexel Canada)
Newell Brands Canada
Nikol Poulin Inc.
Nikon Canada Inc.
Noble Gift Packaging Inc.
Novexco Inc.
On the Edge Canada Inc.
Onlybatteries.com
Orgill Inc.
Outdoor Gear Canada
Outillage Placide Mathieu
Outil-Pac Inc.
Outils Mag Inc.
Outils Pierre Berger Inc.
Patrick Morin Inc.
Paulette Girard Audioprothésiste Inc.
PBSC Urban Solutions Inc.
Peavey Industries Limited
Pedego Canada (Voltage Bikes Ltd.
Performance/Laliberté Électronique Inc.
Praxis Works
Premier Montréal Inc.
Premier Québec Inc.
Prévost Audioprothésistes Inc.
Prime Deals International Ltd.
Princess Auto Ltd.
Proflash Technologies Inc.
Rad Power Bikes LLC
René Leclair Audioprothésiste

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Rexel Canada Electrical Inc.
Riese & Muller
Robert Bosch Inc. (Canada)
Rocky Mountain, Div. of Industries RAD Inc.
RONA Inc.
S.P.Richards Co. Canada, Inc.
SAIL plein-air Inc.
Santa Cruz Bicycle
Scotts Canada Ltd.
Sébastien Lauzon Audioprothésiste Inc.
SEKA - 10405795 Canada Inc.
Services Informatiques YJS Inc.
SharkNinja Operating LLC
Shimano Canada LTD
Shopper+Inc.
Shoppers Drug Mart Inc.
SLHCA Inc. (Groupe Forget)
Snap-On Tools of Canada Ltd
Sobeys Quebec Inc.
Solution Oreille Inc.
Sonia Guertin Audioprothésiste
Sonos Inc.
Sophie Gagnon Audioprothésiste Inc.
Sophie Gamache Audioprothésiste
Specialized Bicycle Components Canada
SPI Santé Sécurité Inc.
Standard Products Inc.
Stanley Black & Decker Canada
Staples Canada Inc.
Staples Professional, Inc.
Steelcase Canada Ltd
Stihl Limited
Summit Tools
Surplus Général Tardif
Sylvain Daoust Audioprothésiste
TCED INTL Inc.
Proflash Technologies Inc.
Rad Power Bikes LLC
René Leclair Audioprothésiste

Quebec

Rexel Canada Electrical Inc.
Riese & Muller
Robert Bosch Inc. (Canada)
Rocky Mountain, Div. of Industries RAD Inc.
RONA Inc.
S.P.Richards Co. Canada, Inc.
SAIL plein-air Inc.
Santa Cruz Bicycle
Scotts Canada Ltd.
Sébastien Lauzon Audioprothésiste Inc.
SEKA - 10405795 Canada Inc.
Services Informatiques YJS Inc.
SharkNinja Operating LLC
Shimano Canada LTD
Shopper+Inc.
Shoppers Drug Mart Inc.
SLHCA Inc. (Groupe Forget)
Snap-On Tools of Canada Ltd
Sobeys Quebec Inc.
Solution Oreille Inc.
Sonia Guertin Audioprothésiste
Sonos Inc.
Sophie Gagnon Audioprothésiste Inc.
Sophie Gamache Audioprothésiste
Specialized Bicycle Components Canada
SPI Santé Sécurité Inc.
Standard Products Inc.
Stanley Black & Decker Canada
Staples Canada Inc.
Staples Professional, Inc.
Steelcase Canada Ltd
Stihl Limited
Summit Tools
Surplus Général Tardif
Sylvain Daoust Audioprothésiste
TCED INTL Inc.
TD SYNEX CANADA Ltd.
Technopolis
Telus Communications Company
Tenaquip Limited
Test-O-Son
The Bicycle Group (TBG) Kona Canada

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The Home Depot of Canada, Inc.	
The North West Company	
The Source (Bell) Electronics Inc.	
The Stevens Medical Company Limited	
Toys R Us Canada, Ltd.	
Tradelco Inc.	
Trek Bicycle Canada ULC	
Turcotte Habel, audioprothésiste CH Inc.	
Turcotte Habel, audioprothésiste SL Inc.	
T-Zone Health	
UAP Inc.	
Uniprix Inc.	
Variétés B. Desmarais 1992 Inc.	
Velec inc.	
Veritas Technologies LLC	
Walmart Canada	
Wesco Distribution Québec	
Westburne Division Québec	
Würth Canada Ltd.	
TOTAL NUMBER OF QUEBEC MEMBERS	307

Appendix 2 - Public Drop-Off Sites by Region and RCM in Quebec

1 Bas-Saint-Laurent	137
10 Rimouski-Neigette	18
11 Les Basques	10
12 Rivière-du-Loup	24
13 Témiscouata	14
14 Kamouraska	22
7 La Matapédia	21
8 La Matanie	11
9 La Mitis	17
2 Saguenay--Lac-Saint-Jean	96
91 Le Domaine-du-Roy	11
92 Maria-Chapdelaine	10
93 Lac-Saint-Jean-Est	19
941 Saguenay	35
942 Le Fjord-du-Saguenay	21
3 Capitale-Nationale	211
15 Charlevoix-Est	10
16 Charlevoix	12
20 L'Île-d'Orléans	5
21 La Côte-de-Beaupré	9
22 La Jacques-Cartier	8
23 Québec	143
34 Portneuf	24
4 Mauricie	88
35 Mékinac	11
36 Shawinigan	12
371 Trois-Rivières	31
372 Les Chenaux	14
51 Maskinongé	17
90 La Tuque	3
5 Estrie	63
30 Le Granit	10
41 Le Haut-Saint-François	4
42 Le Val-Saint-François	4
43 Sherbrooke	28
44 Coaticook	5
45 Memphrémagog	12

6 Montréal	247
66 Montréal	247
7 Outaouais	71
80 Papineau	9
81 Gatineau	48
82 Les Collines-de-l'Outaouais	4
83 La Vallée-de-la-Gatineau	4
84 Pontiac	6
8 Abitibi-Témiscamingue	16
85 Témiscamingue	4
86 Rouyn-Noranda	6
87 Abitibi-Ouest	1
88 Abitibi	1
89 La Vallée-de-l'Or	4
9 Côte-Nord	37
95 La Haute-Côte-Nord	9
96 Manicouagan	8
971 Sept-Rivières	9
972 Caniapiscau	2
981 Minganie	3
982 Le Golfe-du-Saint-Laurent	6
10 Nord-du-Québec	6
991 Jamésie	5
993 Eeyou Istchee	1
11 Gaspésie-Îles-de-la-Madeleine	69
1 Communauté maritime des Îles-de-la-Madeleine	9
2 Le Rocher-Percé	17
3 La Côte-de-Gaspé	16
4 La Haute-Gaspésie	4
5 Bonaventure	15
6 Avignon	8
12 Chaudière-Appalaches	174
17 L'Islet	14
18 Montmagny	13
19 Bellechasse	16

Quebec

251 Lévis	35	79 Antoine-Labelle	3
26 La Nouvelle-Beauce	18	16 Montérégie	305
27 Robert-Cliche	13	46 Brome-Missisquoi	19
28 Les Etchemins	11	47 La Haute-Yamaska	13
29 Beauce-Sartigan	20	48 Acton	5
31 Les Appalaches	19	53 Pierre-De Saurel	8
33 Lotbinière	15	54 Les Maskoutains	14
13 Laval	70	55 Rouville	8
65 Laval	70	56 Le Haut-Richelieu	20
14 Lanaudière	113	57 La Vallée-du-Richelieu	35
52 D'Autray	22	58 Longueuil	71
60 L'Assomption	24	59 Marguerite-D'Youville	15
61 Joliette	15	67 Roussillon	35
62 Matawinie	15	68 Les Jardins-de-Napierville	13
63 Montcalm	7	69 Le Haut-Saint-Laurent	4
64 Les Moulins	30	70 Beauharnois-Salaberry	12
15 Laurentides	107	71 Vaudreuil-Soulanges	33
72 Deux-Montagnes	20	17 Centre-du-Québec	82
73 Thérèse-De Blainville	30	32 L'Érable	12
74 Mirabel	14	38 Bécancour	11
75 La Rivière-du-Nord	16	39 Arthabaska	18
76 Argenteuil	7	49 Drummond	24
77 Les Pays-d'en-Haut	5	50 Nicolet-Yamaska	17
78 Les Laurentides	12	Total	1 892

Appendix 3 – Processing and Sorting Companies Used by Call2Recycle in 2022

Call2Recycle Physical Flow: Canada



COLLECTIONS

Public & Private Sectors

Public Agencies
Retailers
Businesses
Municipalities



SORTING & RECORDING

by chemistry

Authorized Sorting Service Providers

Cirba Solutions GFL Laurentide
Trail, BC Hamilton, ON Shawinigan, QC



PROCESS & RECOVERY

by chemistry

Processing Service Providers Authorized for Batteries and Cellular Telephones

Alkaline, Carbon Zinc	Lithium	Ni-Cd	Ni-MH	Li-Ion	SSLA/Pb	Cellphones
Teck* Trail, BC	Cirba Solutions Trail, BC	Cirba Solutions Lancaster, OH	Cirba Solutions Lancaster, OH	Li-Cycle Kingston, ON	Metalex Richmond, BC	Greentec Cambridge, ON
Cirba Solutions Wixom, MI			Li-Cycle Kingston, ON	Cirba Solutions Trail, BC	Terrapure Ville Ste-Catherine, QC	
Laurentide Re/Sources Shawinigan, QC					Terrapure Mississauga, ON	
INMETCO Ellwood, PA						

*Alkaline only

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