

Version 13 (effective July 1, 2024): Environmental Handling Fee (EHF) Product Guide

Previous versions available by contacting Member Services at customerservice@call2recycle.ca

Call2Recycle Canada, Inc.



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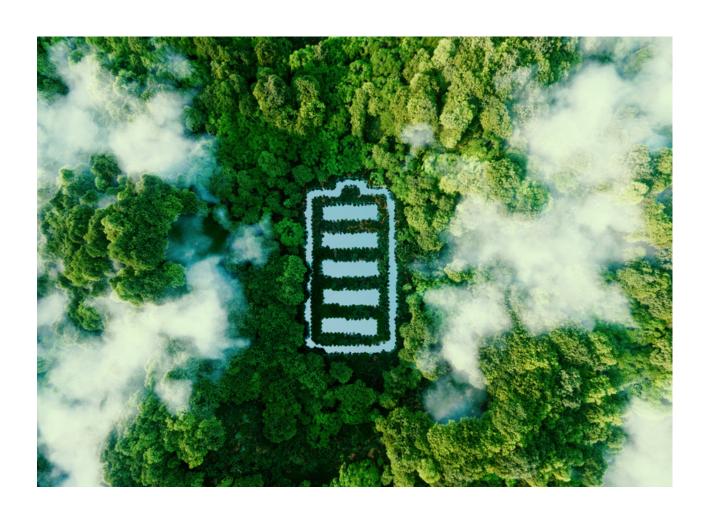
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Environmental Handling Fees (EHFs) Product Clarification Guide: What you need to know

What is the product clarification guide? Why do I need it?

This guide is intended to assist members in identifying program products and the associated EHFs for the Call2Recycle Canada battery stewardship programs for British Columbia (BC), Saskatchewan (SK), Manitoba (MB), Quebec (QC), Prince Edward Island (PEI), and Nova Scotia (NS). To request a copy of the Product Guide for Ontario (ON), please contact Member Services at <u>customerservice@call2recycle.ca</u>





When were EHFs rolled out?

Environmental Handling Fees (EHFs) were introduced in the following manner:

Feb 2017

EHFs applied on primary batteries in BC & MB; fee schedule updated in QC.

Jan 2019

EHFs applied to rechargeable batteries in BC and MB, as well as to batteries sold in or with construction, renovation, and garden tools in MB. EHF rates for selected categories were also adjusted.

Jan 2021

EHFs applied to primary and rechargeable batteries in SK as well as batteries sold in and with products. EHFs applied to rechargeable batteries in ON*. EHFs applied to replacement e-mobility devices in BC, SK, MB, ON, QC, and PEI. EHFs applied to batteries sold in and with e-mobility devices in SK, MB, QC, and PEI.

Jan 2023

EHFs introduced on SSLA batteries in QC.

Aug 2015

EHFs applied in QC for stand-alone primary and rechargeable batteries and construction/renovation/garden tools sold with batteries.

Jan 2018

EHFs applied to batteries sold with or in E-TOYS, portable flashlights and spotlights, and smoke and carbon monoxide detectors in QC and MB.

Apr 2019

EHFs applied to primary and rechargeable batteries, batteries sold in or with E-TOYS, portable flashlights and spotlights, smoke and carbon monoxide detectors, construction, renovation, and garden tools in PFI

July 2022

EHFs for some single use batteries were reduced in ON.

Feb 2024

EHFs applies to ride-on toys in MB, QC and PEI.



July 2024

EHFs apply to primary and rechargeable batteries in NS, as well as batteries sold in and with products.

*To request a copy of the Product Guide for Ontario, please contact Member Services at customerservice@call2recycle.ca

What's new in this version?

The July 2024 (version 13) product guide includes the following change:

• the new fee schedule for NS which will be effective July 1, 2024.

Note: To request a copy of the Product Guide and Fee Schedule for Ontario, please contact Member Services at customerservice@call2recycle.ca.

Who do I contact with questions?

For questions, help navigating the product clarification guide, or fee assessments regarding individual product SKUs, please email <u>customerservice@call2recycle.ca</u>.

Product Clarification Guide Notes

- 1. Members must assess products against the definitions of each obligated product or sub-category of products to determine the applicability and appropriate EHF and may consult program staff for assistance in clarification where required.
- 2. The list of Product Definitions and Clarifications may be revised periodically by the program.
- 3. Batteries must be included with the product and/or the product must be designed to contain replaceable batteries.
- 4. A battery that is professionally installed or cannot be safely removed or de-installed by the consumer, using common household tools such as a screwdriver, is exempt from an EHF. This includes batteries embedded into devices with warnings not to remove the battery or battery compartments requiring specialized tools for battery removal.
- 5. In applicable provinces, the applicable EHF on Batteries Sold With or In Products (see EHF Schedule for more details) is per product, independent of chemistry (primary or rechargeable) and independent of the numbers of batteries included. Up to a maximum of EHFs can be applied for Garden/Construction/Renovation Tools sold as multi-tool or combination kit.



- ➤ Example 1: one (1) SKU containing a pack of 2 flashlights and 6 AA batteries warrants an EHF of \$0.20 (2 X \$0.10)
- ➤ Example 2: one (1) SKU containing 3 Smoke Alarms, 4 AA and 1.9V warrants an EHF of \$0.30 (3 X \$0.10)
- ➤ Example 3: one (1) SKU containing 3 construction tools with batteries and 2 flashlights warrants an EHF of \$4.20 (2 x \$2.00*) plus (2 x \$0.10)
- ➤ Example 4: one (1) SKU containing 2 or more construction tools sold as a multi-tool or combination kit would carry an EHF of \$4.00 (2 x \$2.00*)
- *EHFs may vary by province, please refer to the EHF schedule.
- 6. In BC, no EHF is applied to the battery sold with the applicable product (garden tools, construction/renovation tools, smoke and CO alarms, portable flashlights and spotlights, and e-toys). EHF is only applied to any bonus batteries sold with the product to a maximum of two.
- Small sealed lead acid batteries are classified as large rechargeable batteries in BC, MB, ON, PEI and NS. For QC, please refer to the QC SSLA Batteries section. SSLAs are excluded in SK.
- 8. Stand-alone rechargeable batteries that are sold with a charger are subject to EHF.





PRIMARY (SINGLE-USE) BATTERIES Sold as Stand-Alone or Replacement Batteries

*New Rates in Nova Scotia indicated in **Bold** effective July 1, 2024 For Ontario fees, please contact Member Services at customerservice@call2recycle.ca

Туре	Description			EHF by	Province		
		ВС	SK	MB	QC	PEI	NS
AA ST	A standard sized cylindrical dry battery, measuring approximately 50 mm in length and 14mm in diameter.	\$0.06	\$0.05	\$0.04	\$0.06	\$0.05	\$0.05
AAA	A standard sized cylindrical dry battery, measuring approximately 45 mm in length and 11 mm in diameter.	\$0.04	\$0.03	\$0.02	\$0.04	\$0.04	\$0.04
C	A standard sized cylindrical dry battery, measuring approximately 50 mm in length and 26.2 mm in diameter.	\$0.06	\$0.06	\$0.06	\$0.06	\$0.08	\$0.08
D	A standard sized cylindrical dry battery, measuring approximately 62 mm in length and 33 mm in diameter.	\$0.08	\$0.08	\$0.08	\$0.08	\$0.10	\$0.10
9V	A standard sized rectangular prism dry battery, measuring approximately 49 mm high, 27 mm wide, 18 mm deep.	\$0.06	\$0.04	\$0.04	\$0.04	\$0.06	\$0.06
BUTTON	Button and coin batteries come in various diameters and thicknesses, but generally a button or coin cell battery has a diameter greater than the height of the cell and is round.	\$0.02	\$0.01	\$0.01	\$0.02	\$0.02	\$0.02



PRIMARY (SINGLE-USE) BATTERIES Sold as Stand-Alone or Replacement Batteries

The small, medium and large battery categories capture the format of all other stand-alone and replacement batteries, aside from the standard sizes of button, AA, AAA, C, D, 9V.

Single-use Type	Description	EHF by Province					
		ВС	SK	MB	QC	PEI	NS
SMALL (1 423 +()	Weighing less than 200 grams. Stand-alone or Replacement specialty batteries of all primary chemistries and voltages - such as alkaline and lithium. Examples of Batteries Categorized as Small Primary: ➤ 1.5 V	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05	\$0.05



PRIMARY (SINGLE-USE) BATTERIES Sold as Stand-Alone or Replacement Batteries

The small, medium and large battery categories capture the format of all other stand-alone and replacement batteries, aside from the standard sizes of button, AA, AAA, C, D, 9V.

Single-use Type	Description			EHF by Pr	ovince		
		ВС	SK	MB	QC	PEI	NS
MEDIUM 4,5V	Weighing more than 200 grams and less than 500 grams. Stand-alone or Replacement specialty batteries of all primary chemistries and voltages - such as alkaline and lithium. Examples of Batteries Categorized as Medium Primary: DD Lithium IEC: 6F22-9 ZnMnO2 (357 g), 2356N, 9 volts IEC: 30F40 ZnMnO2 (231 g), 455, 45 volts IEC: 45F30 ZnMnO2 (227 g), 457, 67.5 volts Alarm, Security System, GPS replacement batteries	\$0.25	\$0.20	\$0.20	\$0.20	\$0.25	\$0.25
LARGE	Weighing more than 500 grams and less than 5 kilograms. Stand-alone or Replacement specialty batteries of all primary chemistries and voltages - such as alkaline and lithium. Examples of Batteries Categorized as Large Primary: > 6 V Lantern - 4LR25X, 4LR25-2, 4LR25Y > 8 V Lantern - 8R25	\$0.75	\$0.70	\$0.70	\$0.70	\$0.75	\$0.75



*New Rates in Nova Scotia indicated in **Bold** effective July 1, 2024

Rechargeable	Description			EHF by	Province		
Туре		ВС	SK	MB	QC	PEI	NS
AA	A standard sized cylindrical dry battery, measuring approximately 50 mm in length and 14mm in diameter.	\$0.15	\$0.08	\$0.07	\$0.07	\$0.10	\$0.10
AAA	A standard sized cylindrical dry battery, measuring approximately 45 mm in length and 11 mm in diameter.	\$0.13	\$0.07	\$0.06	\$0.06	\$0.09	\$0.09
C	A standard sized cylindrical dry battery, measuring approximately 50 mm in length and 26.2 mm in diameter.	\$0.15	\$0.10	\$0.10	\$0.10	\$0.15	\$0.15
D	A standard sized cylindrical dry battery, measuring approximately 62 mm in length and 33 mm in diameter.	\$0.20	\$0.14	\$0.14	\$0.14	\$0.20	\$0.20
9V	A standard sized rectangular prism dry battery, measuring approximately 49 mm high, 27 mm wide, 18 mm deep.	\$0.15	\$0.12	\$0.12	\$0.12	\$0.15	\$0.15
BUTTON	Button and coin batteries come in various diameters and thicknesses, but generally a button or coin cell battery has a diameter greater than the height of the cell and is round.	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10	\$0.10



The small, medium and large battery categories capture the format of all other stand-alone and replacement batteries, aside from the standard sizes of button, AA, AAA, C, D, 9V.

Туре	Description			EHF by I	Province		
		ВС	SK	MB	QC	PEI	NS
SMALL	Weighing less than 200 grams. Stand-alone specialty sized rechargeable batteries of all chemistries, - such as Nickel Metal Hydride (Ni-MH), Nickel Cadmium (Ni-Cd), Lithium Ion (Li-ion) and SSLA (except for SK), which do not meet the description of the standard battery size and voltages categories described above. *For QC SSLA, please see product guide for those products on page 12.						
Total control of the	Examples of Batteries Categorized as Small Rechargeable: Cell Phone Replacement Batteries Cordless Phone Replacement Batteries Video Game Controller Batteries Walkie-Talkie Replacement Batteries Digital Camera/DSLR Replacement Batteries Handheld Gaming Device Replacement Batteries Video Camera/Camcorder Replacement Batteries Action Camera Replacement Batteries Flying Remote Control Replacement Batteries (including Drones)	\$0.10	\$0.08	\$0.08	\$0.08*	\$0.10	\$0.10



Rechargeable Type	Description			EHF by I	Province		
		ВС	SK	MB	QC	PEI	NS
MEDIUM	Weighing more than 200 grams and less than 500 grams. Stand-alone specialty or original equipment manufactured sized rechargeable batteries of all chemistries - such as Nickel Metal Hydride (Ni-MH), Nickel Cadmium (Ni-Cd), Lithium Ion (Li-Ion) and SSLA (except for SK). *For QC SSLA, please see product guide for those products on page 12. Examples of Batteries Categorized as Medium Rechargeable:	\$0.50	\$0.45	\$0.45	\$0.45*	\$0.50	\$0.50
	 Laptop Replacement Batteries Robot Vacuum Batteries Handheld Cordless Vacuum Batteries Remote Control Vehicles (Land and Water based) Replacement Batteries 						



Rechargeable	Description			EHF by	Province		
Туре		ВС	SK	MB	QC	PEI	NS
LARGE	Weighing more than 500 grams and less than 5 kilograms. ➤ Stand-alone specialty sized rechargeable batteries of all chemistries - such as Nickel Metal Hydride (Ni-MH), Nickel Cadmium (Ni-Cd) and Lithium Ion (Li-Ion). ➤ Small Sealed Lead Acid Batteries weighing less than 5 kilograms (BC, MB, ON, and PEI only) *For QC SSLA, please see product guide for those products on page 12. Examples of Batteries Categorized as Large Rechargeable: ➤ Spray Guns ➤ Chain Saws ➤ Garden Shears/Trimmers ➤ Garden Sprayers/Insect Foggers ➤ Lawn Blowers/Vacuums ➤ Stick Edgers ➤ Sanding/Polishing tools ➤ Air Inflator/Pumps ➤ Batter	\$2.50	\$1.90	\$1.90	\$1.90*	\$2.00	\$2.00



QC SSLA BATTERIES Sold as Stand-Alone or Replacement Batteries

Introduction: Small Sealed Lead Acid (SSLA) batteries have been included in Quebec regulation since January 2023. In collaboration with first importers and distributors active in Quebec considering the significant variety of types, uses and weight of these batteries it has been agreed with producers that SSLA small, medium and large categories would be distributed as the new guidelines that follow with EHF to be applied.

SSLA batteries are used for a wide variety of applications today such as medical devices, sport utility vehicles, home alarm systems, toys, backup systems, mobility scooters, wheelchairs and more. The batteries come in a variety of shapes, sizes, voltages and amperages, and different types depending on the intended use.

SSLA Category	Description	EHF by Province
SMALL	Weighing less than 1,500 grams. Examples of Batteries Categorized as	QC
The state of the s	SB613 6V-1.3 Ah SB628 6V-2.8 Ah SB635 6V-3.5 Ah SB650 6V-5.0 Ah SB1215 12V-1.3 Ah SB1223 12V-2.3 Ah SB1229 12V-2.9 Ah	\$0.08



QC SSLA BATTERIES Sold as Stand-Alone or Replacement Batteries

SSLA Category	Description	EHF by Province
		QC
MEDIUM	Weighing more than 1,500 grams and less than 2,999 grams.	
MM MGC	Examples of Batteries Categorized as Medium SSLA:	
CE PATTERY	SB1250-F2 12V-5.0 Ah	\$0.45
	SB1280-F1 12V-8.0 Ah	ψυ.+υ
	SB1280-F2 12V-8.0 Ah	
POWER DESIGNATION OF THE POWER	SB1290-F1 12V-9.0 Ah	
LARGE	Weighing more than 3,000 grams and less than 5,000 grams.	
MGC	Examples of Batteries Categorized as Large SSLA:	
	SB12100-F2 12V-10Ah SB12120-F1 12V-12 Ah SB12120-F2 12V-12 Ah SB12180 12V-18 Ah SB12140D 12V-14 Ah	\$1.90



Rechargeable	Description			EHF by	Province		
Туре		ВС	SK	MB	QC	PEI	NS
PORTABLE POWER	A small self-contained and typically transportable unit that stores and supplies electrical power to electronic devices external to the device. The portable power unit can be designed to be used by a specific device, for example a power pack integrated into a phone case, or by connecting via a cord to various devices. The portable power unit must be rechargeable by the consumer; single use power supplies are included under stand-alone primary batteries. The battery does not have to be removed from the power pack to be recycled. The primary purpose of the product must be to provide electrical power to another device such as cellphones, headphones, tablets, laptops etc. Type of Products: Power Banks Portable Power Packs Rey Chain Power Packs Promotional Give Away Power Packs Promotional Give Away Power Packs Portable power with integrated lights (e.g. flashlight) Not subject to EHF: Portable power devices integrated into another product (e.g. backpacks and luggage) Large portable power stations/generators with integrated USB ports Jump starters	\$1.25	\$0.70	\$0.70	\$0.70	\$0.75	\$0.75



Rechargeable	Description			EHF by	Province		
Туре		ВС	SK	MB	QC	PEI	NS
Electric Bicycles (E-Bikes)	Stand-alone or replacement batteries, typically Lithium Ion, used to propel E-Bikes, including those available for conversion kits and replacement on/in a bicycle. Drive system can either be activated by pedaling or by a throttle such as a grip-twist, trigger or button.						
	Included: ➤ E-Bikes conversion kits. ➤ Second or replacement batteries sold with/for the E-Bike Note: For stand-alone and replacement small sealed lead acid (SSLA) batteries for use in or with E-Bikes, please refer to the "Large Rechargeable Category" found on page 11 for applicability and rates by province. If applicable, those batteries should be reported under the "Large Rechargeable Category".	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00
Electric Scooters (eScooters) Electric Skateboards, Electric Hoverboards	Stand-alone or replacement batteries, typically Lithium Ion, used to propel eScooters (whether this battery fits in the floorboard, in the down tube, or as 'click-in' style attached in a compartment) and two wheel in-line eScooters, two-wheel parallel eScooters, skateboards, hoverboards, youth mini scooters, or monowheels. *Note: For stand-alone and replacement small sealed lead acid batteries (SSLA) for use in or with eScooters please refer to the "Large Rechargeable Category" found on page 11 for applicability and rates by province. If applicable, those batteries should be reported under the "Large Rechargeable Category".	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00



(independent of chemistry and number of batteries included) *New Rates in Nova Scotia indicated in **Bold** effective July 1, 2024

		EHF by Province						
		ВС	SK	MB	QC	PEI	NS	
Elector the region of the replaced elector cate. Typ vehi table with Not than	retegory Definition: ectronic Toys are defined as a plaything placed on a market that use batteries to provide power and are her sold with batteries or contain removable and placeable batteries. All electronic toys, except for ectric ride-on-toys and micro toys, are included in this tegory. Pes of products: Remote controlled Pictoric ride-on-toys and micro toys, are included in this tegory. Pes of products: Remote controlled Pictoric ride-on-toys and micro toys, are included in this tegory. Pes of products: Remote controlled Pictoric ride-on-toys and micro toys, are included in this tegory. Plush/fabric and partly plush/fabric and partly plastic Pictoric toy Cameras Pictoric ride-on-toys and micro toys cameras Pictoric ride-on-toys and micro toys are included in this tegory. Plush/fabric Pictoric toy that are partly plush/fabric and partly plastic Pictoric toy Pictoric ride-on-toys Pictoric ride-	See #6 of the Product Clarification	\$0.10	\$0.10	\$0.06	\$0.10	\$0.10	



Products	Description	EHF by Province								
		ВС	SK	MB	QC	PEI	NS			
RIDE-ON TOYS	Category Definition: Electronic Ride-On Toys that are powered with batteries. Types of products: Battery powered ride-on toys Electronic ride-on toy cars or trucks Electronic ride-on toy quads Electronic toy scooters with maximum speeds of 10mph/16kmh* Not subject to EHF: Baby strollers Non battery powered scooters with lights or speakers Personal mobile transportation equipment and motorized wheelchairs Any powered device that is not a toy	N/A	SK N/A	MB \$0.45	QC \$0.45	PEI \$0.50	\$0.50			
	*For e-scooters with a speed that exceed 10mph/16kmh please refer to page 23.									



Products	Description	EHF by Province							
		ВС	SK	MB	QC	PEI	NS		
PORTABLE FLASHLIGHTS AND SPOTLIGHTS	Category Definition: Battery powered, free standing and portable* electrical/electronic lighting equipment with the primary purpose to illuminate space. * Able to be easily carried or moved by hand. Types of products: > Flashlights and Spotlights (work light, tactical, lantern, keychain, headlamps, snake light) Not subject to EHF: > Puck/Disc lamps > Utility/closet lights > Bike lights > Decorative lamps	See #6 of the Product Clarification	\$0.10	\$0.10	\$0.06	\$0.10	\$0.10		



Products	Description	EHF by Province						
		ВС	SK	MB	QC	PEI	NS	
SMOKE AND CARBON MONOXIDE ALARM	Category Definition: Smoke Alarms are typically disc shaped, plastic, and perform both a smoke detection and alarm sounding function. CO alarms, which perform both a CO detection and alarm sounding function, are typically disc or square shaped and plastic. Type of Products: Smoke Alarms (ionization or photoelectric or combination ionization/photoelectric smoke alarms) Carbon Monoxide Alarms Combination, Smoke and Carbon Monoxide Alarms Reminder: A battery that is professionally installed or cannot be safely removed or de-installed by the consumer, using common household tools such as a screwdriver, is exempt from an EHF. This includes batteries embedded into devices	See #6 of the Product Clarification	\$0.10	\$0.10	\$0.06	\$0.10	\$0.10	
	with warnings not to remove the battery or battery compartments requiring specialized tools for battery removal.							



Products	Description		E	EHF by Pr	ovince		
		ВС	SK	MB	QC	PEI	NS
CONSTRUCTION/ RENOVATION TOOLS	Category Definition: Cordless electronic or electrical construction and renovation tools sold with a battery or batteries. Program products include, but are not limited to, those used for bending, cutting, drilling, folding, grinding, milling, polishing, punching, sanding, sawing, shearing, soldering, turning, welding, or otherwise processing wood, metal or other materials. Program products also include those used for nailing, riveting, screwing or removing nails, rivets or screws. Tools that meet any of the definitions above are included in the program regardless of whether they are marketed for household, industrial or commercial purposes. Type of Products: Sanding/Polishing tools Air Inflator/Pumps Battery Test/Charging Equipment (automotive only) Drills/Screwdrivers Saws (battery operated only) Spray Guns Reminder: The applicable EHF on Products Sold with Batteries (see EHF Schedule for more details) is per product*, independent of chemistry (primary or rechargeable) and independent of the numbers of batteries included.	See #6 of the Product Clarification	\$1.25	\$1.25	\$1.00	\$2.00	\$2.00
	*Up to a maximum of 2 EHFs for multi-tool or combination kit.						



Products	Description	EHF by Province						
		ВС	SK	МВ	QC	PEI	NS	
GARDEN TOOLS	Category Definition: Battery powered portable/mobile electronic gardening and outdoor power equipment. Program products include, but are not limited to, those used for mowing, trimming, cutting, digging, pruning, edging, tilling, blowing, vacuuming, drilling, spraying.							
	Type of Products: ➤ Chain Saws ➤ Garden Shears/Trimmers ➤ Garden Sprayers/Insect Foggers ➤ Lawns Blowers/Vacuums ➤ Stick Edgers	See #6 of the Product Clarification	\$1.25	\$1.25	\$1.00	\$2.00	\$2.00	
	Reminder: The applicable EHF on <i>Products Sold with Batteries</i> (see EHF Schedule for more details) is per product*, independent of chemistry (primary or rechargeable) and independent of the numbers of batteries included.							
	*Up to a maximum of 2 EHFs for multi- tool or combination kit							



Products	Description	EHF by Province						
		ВС	SK	MB	QC	PEI	NS	
ELECTRIC BICYCLES (E-Bikes)	Category Definition: A bicycle style transportation device with an integrated or removeable rechargeable battery, typically lithium ion, powering an electric motor. Drive system can either be activated by pedaling or by a throttle such as a grip-twist, trigger or button. Excluded: Mopeds, motorcycles, ATVs, dirt bikes, motorized mobility chairs having 3 or 4 wheels, go carts, and golf carts*. ^For BC E-Bikes, please see product guide for that program. Note: For E-Bikes powered by small sealed lead acid (SSLA) batteries, please refer to the "Large"	N/A^	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	
	Rechargeable Category" found on page 11 for applicability and rates by province. If applicable, those batteries should be reported under the "Large Rechargeable Category".							



Products	Description	EHF by Province							
		ВС	SK	MB	QC	PEI	NS		
ELECTRIC SCOOTERS (eScooters), ELECTRIC SKATEBOARDS, ELECTRIC HOVERBOARDS	Category Definition: A rechargeable battery-powered transportation device with a stem, handlebars and designed to be stood on (or standing with a bum rest option) by the operator during travel. Batteries are typically lithium ion. In most cases the maximum 500-watt motor, although there may be higher watt exceptions, will propel the device with or without human assistance to a top speed of 32km/hr. Included: A battery or batteries sold with or for two wheel in-line eScooters, two-wheel parallel eScooters, skateboard, hoverboard, youth mini scooter, monowheel. Excluded: Transportation devices travelling in excess of 32km/hr or specialty style vehicles including mopeds, motorcycles, ATVs, dirt bikes, motorized mobility chairs having 3 or 4 wheels, go carts, and golf carts*. Note: For devices powered by small sealed lead acid (SSLA) batteries, please refer to the "Large Rechargeable Category" on page 11 for applicability and rates by province.	N/A	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00		



ADDITIONAL RESOURCES

Questions

For general inquiries on EHFs, or inquiries related to the product clarification guide, please contact Call2Recycle at 1.888.224.9764 or customerservice@call2recycle.ca, or visit the website at: www.call2recycle.ca/stewards-overview/.

Support Materials

Downloadable point-of-sale materials, including an EHF overview for retailers and rack cards for consumers, can be found at: https://www.call2recycle.ca/resources-support-centre/

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